

Towards a new model of Day Opportunities Consultation

Consultation response analysis report produced by the
Consultation and Engagement Team – Dorset Council

Consultation Response Report

<p>What was the consultation about?</p>	<p>The consultation seeks feedback on proposed changes to day opportunities, aiming to offer more flexible, local, and varied activities that support independence and care needs.</p> <p>In response to previous engagement, a new hub and spoke model has been developed. Central hubs will coordinate a network of community based activities (spokes), including specialist services and local centres, with extended availability during evenings and weekends. These day opportunities are designed to help individuals build skills, maintain independence, and access support in a way that suits their lifestyle.</p>
<p>Over what period did the consultation run?</p>	<p>The consultation ran from 11/03/25 to 09/06/25.</p>
<p>What consultation methods were used?</p>	<p>There were a variety of forms used for this consultation:</p> <ul style="list-style-type: none"> • an online survey • a paper version of the same survey • an Easy Read survey • in-person sessions held at each centre discussing the proposals • online sessions discussing the proposals <p>The consultation was promoted widely through both the local press and social media. The consultation had a separate communications plan and consultation plan prepared beforehand.</p>
<p>How many responses were received overall?</p>	<p>354 overall responses were received (335 standard version and 19 easy read version)</p>
<p>How representative is the response to the wider population?</p>	<p>19.9% of responses were from current users of the day opportunity services, 31.1% were care givers responding on behalf of a current user. 10.7% were respondents who are considering using the day opportunity service in the future and 38.3% identified themselves as 'other'.</p> <p>There were significantly more female respondents (64.6%) than male (29.6%). 56.9% of the overall response were from people aged 60 and above, 27.6% from those aged between 40 and 59 with just 11% 39 or below.</p> <p>46.4% of respondents identified as having a disability.</p>
<p>Where will the results be published?</p>	<p>Results will be published on the council's website www.dorsetcouncil.gov.uk and on Dorset Council's consultation platform</p>

How will the results be used?	Results from this survey and in-person sessions will be used to inform the next steps of the process.
Who has produced this report?	Consultation and Engagement Team, Dorset Council, July/August 2025

Background

Day services are a vitally important part of the Dorset support offer for several hundred residents, providing meaningful activities during the day for those who need support, as well as crucial respite for carers.

In 2021 and 2023 extensive engagement activity was carried out to determine the views of people attending day opportunities on whether services could be improved and if so, what would enhance the services available.

Feedback from the engagement led to the proposal for an extended day opportunities offer that includes development of community activities as well as a building-based offer for people with complex needs. A model that works with individuals to build skills, strengths and independence was put forward and welcomed.

Using the information gathered a new model is being proposed and feedback sought, Feedback is highlighted in this report.

The new model of day opportunities will expand the range and availability of day opportunities across Dorset whilst ensuring that nobody is left without a service.

The Consultation

The consultation targeted residents, service users, caregivers, potential future users, and anyone with an interest in adult day opportunities. It sought feedback on the proposed changes.

The consultation included:

- Public meeting at every Care Dorset centre (13) circa 500 people attended.
- Online sessions (6).
- Focus groups of people who use other services (3).
- Engagement with Birth 2 Settled Adulthood Service Managers, encouraging circulation to young people.
- Visits to professional settings (Schools)
- Written communication sent to every individual who uses a day service.
- Surveys available in public buildings and online, resulting in (335 responses)

Analysis Method

In person engagement

To gather qualitative insights, the project team conducted face-to-face engagement across all day centres and relevant groups. This framed the main focus of the consultation to directly engage with day centre attendees, carers and social work teams. This included structured meetings at each centre, participation in focus groups, and attendance at social work team sessions. Additionally, surveys were distributed to current day opportunity attendees and young people likely to require services in the future.

Centre-Specific Analysis

Each centre was assessed individually, with overall trends reviewed and notable responses highlighted where relevant. It is important to acknowledge the limited number of responses received for certain locations, particularly given that respondents were asked to comment on centres specific to them.

Online and Easy Read Survey Analysis

Throughout this report, the data source is indicated in the base notes. “Online” refers to responses submitted via the standard online survey or manually entered from paper submissions. Due to the accessibility format of the Easy Read version, it was not feasible to integrate all responses across questions; therefore, some questions have been analysed separately.

Open Text Comments

Open-ended comments were coded and thematically analysed where response volumes allowed for meaningful pattern identification. These coded themes are presented based on the frequency of issues raised. For centres with fewer responses, comments are presented verbatim to preserve individual perspectives.

Note: Figures may not always total precisely due to rounding.

Executive Summary

The new model for day opportunities aims to broaden the range and availability of services across Dorset, ensuring that everyone continues to have access to appropriate support.

The goal is for day opportunities to contribute to a more inclusive and connected community offer. In addition to providing safe and meaningful spaces for individuals with complex needs, these opportunities can align with wider ambitions for community development.

There is potential to strengthen links with broader initiatives such as Communities for All, Age Friendly Communities, Thriving Communities, and Integrated Neighbourhoods, helping to achieve improved outcomes for Dorset residents.

Consultation on this approach took place between March and June 2025. The “Towards a New Model of Delivering Day Opportunities” team received:

- 354 survey responses (335 standard version and 19 easy read version)
- 853 comments
- 2 petitions (Blandford: 2,511 signatures; Ferndown: 485 signatures)

Consultation findings

The consultation revealed strong community attachment to existing centres and understanding of what was proposed for the hub and spoke model. There was also mixed support for the model, ongoing concerns around transport, staffing, and clarity of proposals.

While some centres showed openness to change, others, particularly in North and East Dorset, were unenthusiastic. A number of responses were also identified from individuals residing in other Local Authority areas who had experienced the removal of their day services and subsequently engaged in the consultation by returning surveys and participating in social media campaigns, indicating wider regional interest and concern.

Ongoing Engagement

Some participants expressed anxiety about the proposed changes. The project team has committed to ensuring that no individual will be left without access to a day opportunity and will maintain continuous engagement with people who attend day services, their families, and carers to support ongoing development.

Understanding of the Proposed Model

- 80.1% understood the proposal about more community-based activities – the hub, spoke and specialist model.
- 56.2% did not believe it would offer a wider range of activities.
- 17.1% felt confident it would improve options.

Current Engagement

- 46.9% currently attend Care Dorset services.
- 43.4% do not currently attend but may in future.

Preferred Days and Times

- Weekday mornings (Mon–Fri) were most preferred.
- Afternoons were also popular.
- Evenings and weekends had lower interest, though some groups showed flexibility.

Local Opportunities

- 66.1% would consider attending a service near home.
- 15.9% would consider working with an Individual Service Fund provider.
- 20.6% would consider using Direct Payments.

Key Themes from Open Comments

- Strong emphasis on local/community support.
- Concerns about transport accessibility.
- Desire for continuity of care, specialist support, and respite services.
- Calls for clearer information and better promotion of services.

Centre-Specific Insights

Response numbers in brackets below indicate the total base size for relevant statements.

West Dorset Locality

- Dorchester Connect (12 responses) had mixed views. Some support for hub model but concerns about recruitment and access.
- Bridport Connect (3 responses) showed support for local spokes and community activities.

North Dorset Locality

- Blandford Connect (126 responses) showed strong attachment to current services. Majority opposed relocation; concerns included underused facilities and lack of awareness.
- Stour Connect (71 responses) had mixed views. Many opposed becoming the hub, citing transport and staffing issues.
- Shaftesbury Plus (55 responses) showed strong dissatisfaction with closure proposals. Valued emotional support and accessibility.
- Sherborne Connect (53 responses) had divided opinions. Transport and lack of local awareness were key concerns.

Weymouth and Portland Locality

- Weymouth Connect (7 responses) had over half supporting the hub model. Valued wide range of activities and health services.
- Ridgeway Plus had no proposed changes but feedback highlighted transport and limited use of space.

East Dorset Locality

- Ferndown Plus (20 responses) had a high disagreement with proposals. In person feedback suggested Ferndown is better suited as a hub than Verwood.
- Verwood Connect (8 responses) showed mixed views about the proposal. Concerns about accessibility and lack of clarity.

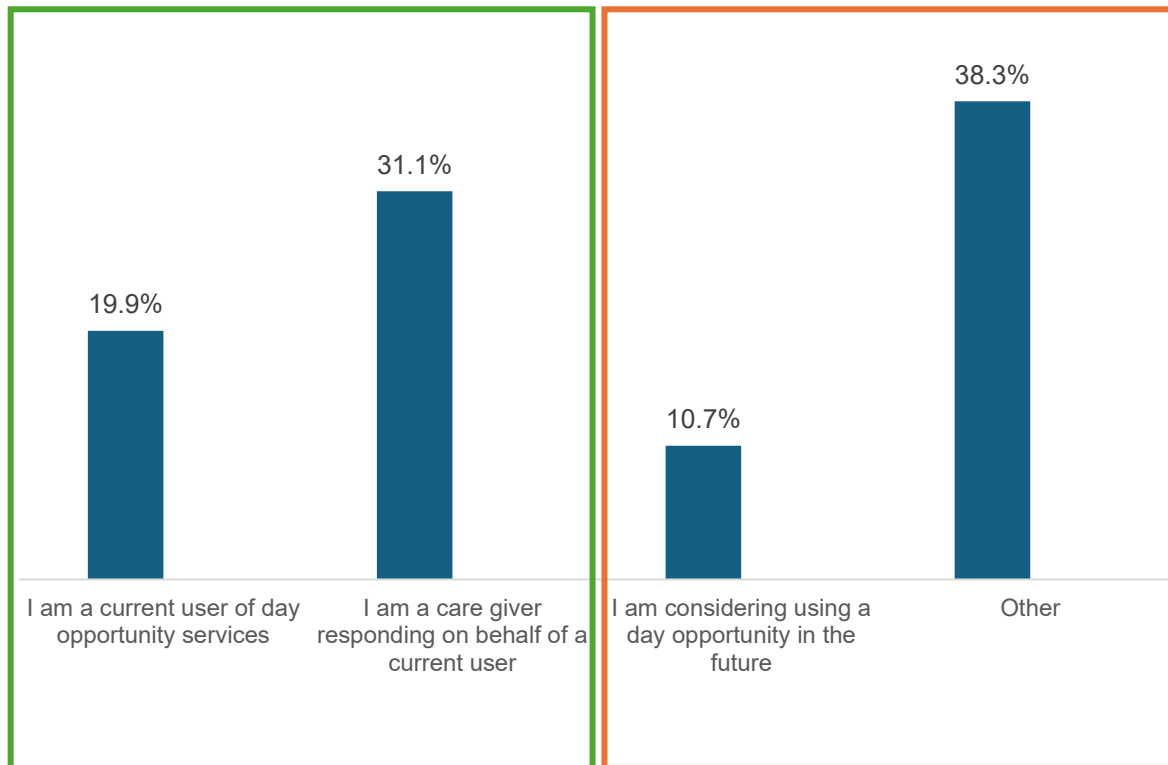
Purbeck Locality

- Wareham Plus (46 responses) showed opposition to closure and disagreement with the proposal. It is a valued central location.
- Purbeck Connect (18 responses) had mixed views about the hub model but concerns about transport and staffing.
- Swanage Connect (8 responses) showed conditional interest, with many unsure or needing more information.

Who responded to the survey

Q. Please tell us about yourself – combined online survey and Easy Read

Base: Online (n-329); Easy Read (n-18)



Respondents were asked to describe their relationship to day opportunity services. The responses show a diverse mix of views.

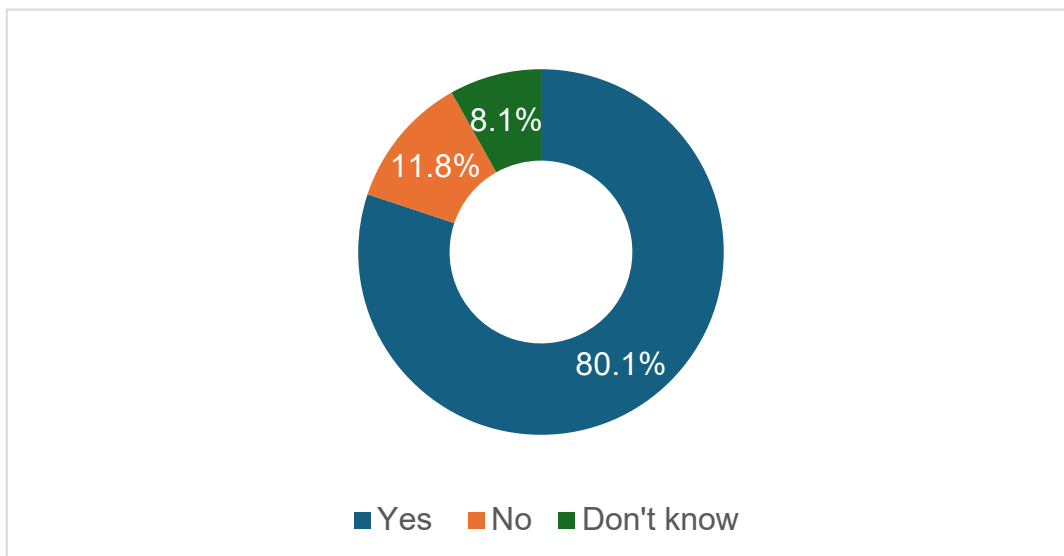
The largest group of respondents identified as 'other' (38.3%), indicating that a significant portion of feedback comes from those supporting or observing the services rather than directly using them. This was followed by 31.1% of 'care givers' and 19.9% of 'current users'. This highlights the importance of considering both current users/caregivers and non-user perspectives in service planning and communication.

The data for the overall general questions have been combined with the Easy Read data where possible.

Opinions on the model

Q. Do you understand our proposals about more community-based activities which we are calling the hub, spoke and specialist model?

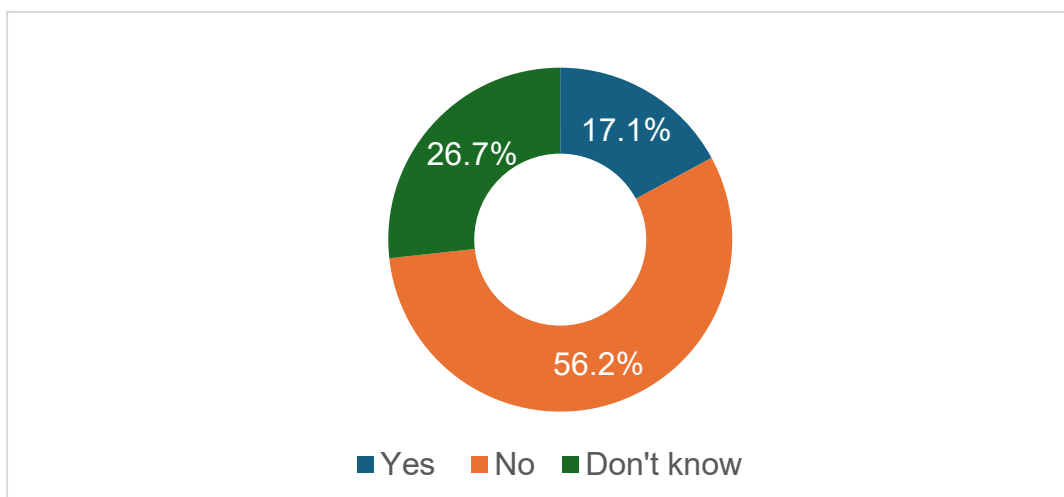
Base: Online (n-313); Easy Read (n-19)



These results suggest that most respondents (80.1%) are familiar with the proposed model. 19.9% expressed either a lack of understanding or uncertainty.

Q. Do you feel the hub and spokes approach will offer a wider range of activities compared to what you are currently receiving?

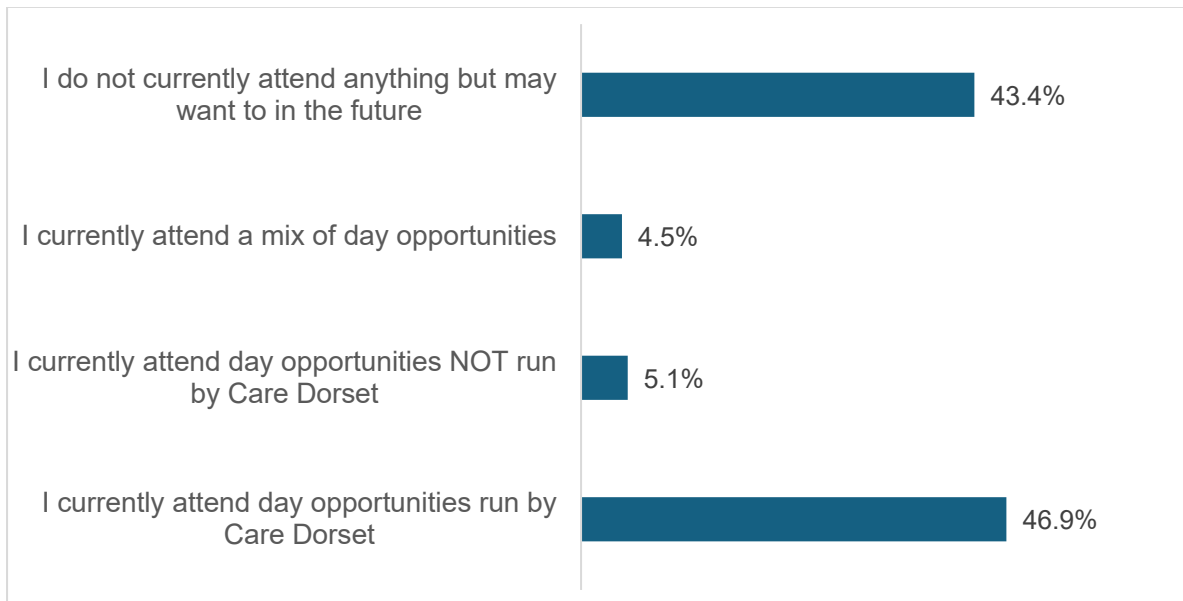
Base: Online (n-314), Easy Read (n-19)



A small proportion (17.1%) feel confident that the model will expand activity options. However, over half of respondents (56.2%) do not believe the proposed model will offer a wider range of activities than they currently receive. Additionally, over a quarter (26.7%) are unsure.

Q. Please select an option that best describes your situation

Base: Online (n-292), Easy Read (n-19)



Respondents were asked to describe their current engagement with day opportunity services. The results show a fairly even split between current users and those considering future participation.

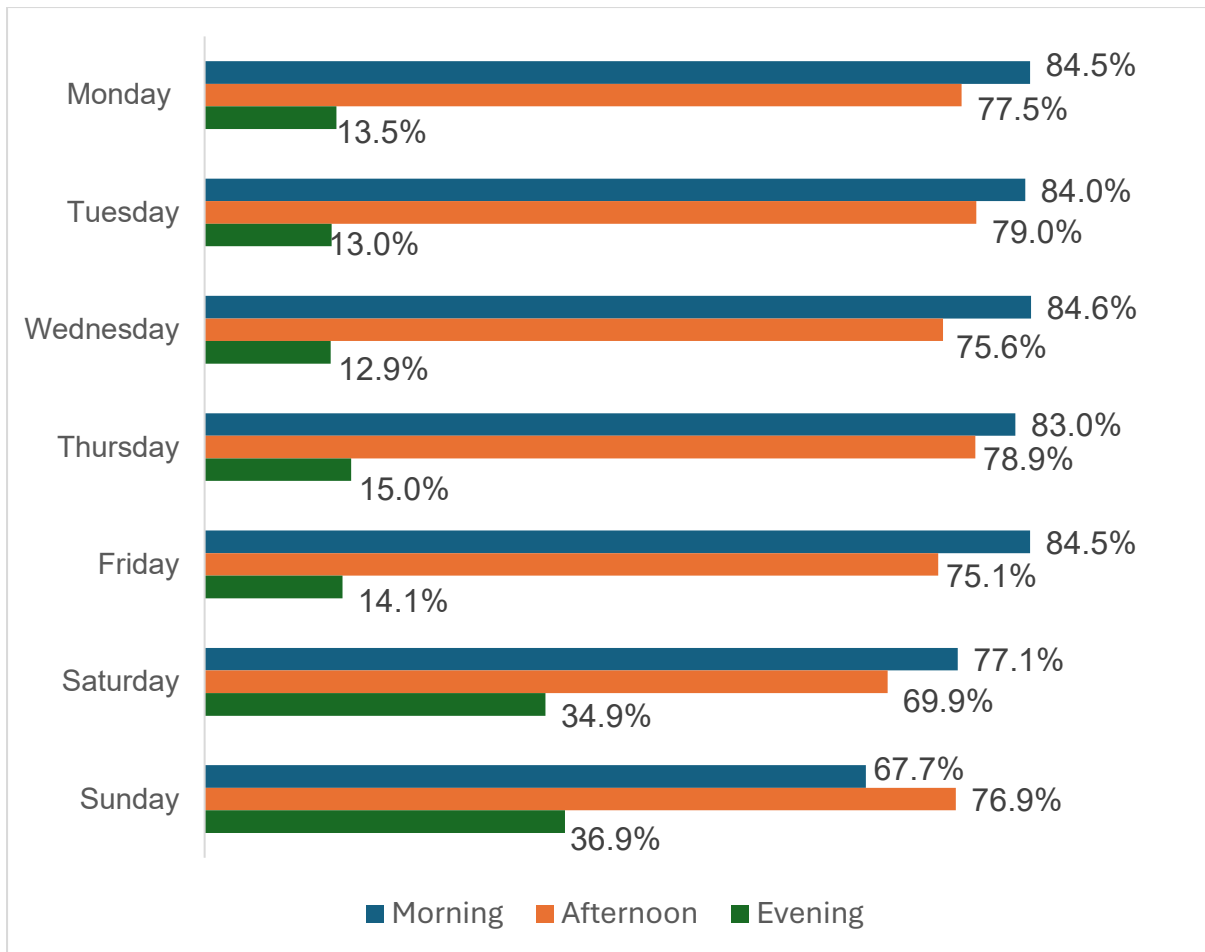
These findings highlight that nearly half of respondents are already engaged with Care Dorset services (46.9%) and 4.5% attend a mix, while a significant portion represent potential future users (43.4%). A small percentage are accessing alternative provision (5.1%).

This suggests a strong opportunity to shape services that appeal to both current and prospective participants.

Preferred days and times

Online

Base: Online - Monday (n-200), Tuesday (n-200), Wednesday (n-201), Thursday (n-194), Friday (n-213), Saturday (n-83), Sunday (n-65)



Weekday Mornings (Mon–Fri) are consistently the most preferred across all groups, especially among Care Givers and Current Users.

Afternoons are also popular, particularly on Monday to Friday, but slightly less than mornings.

Evenings have low preference across all groups, with a slight uptick on weekends.

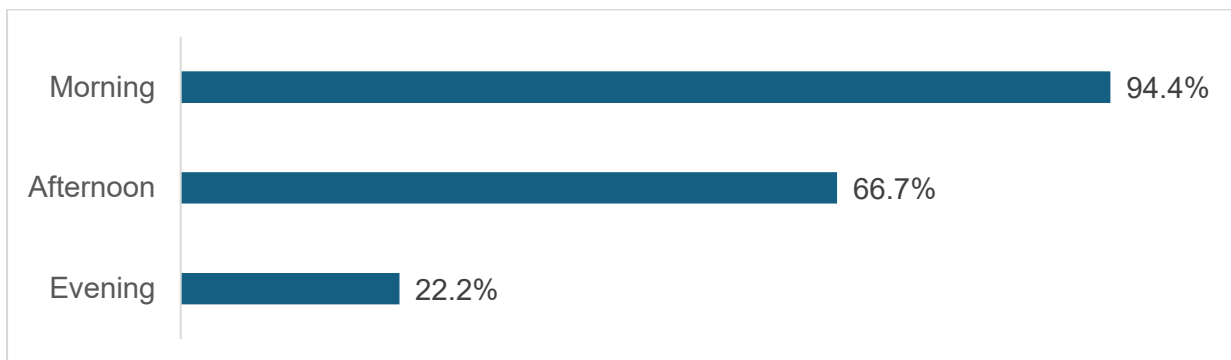
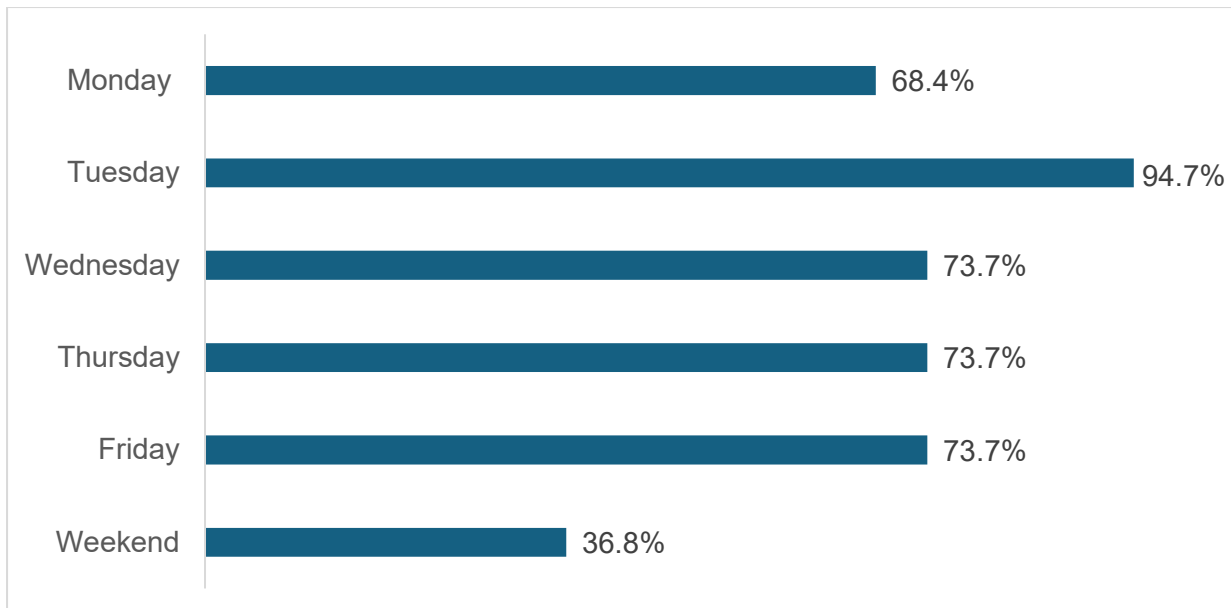
Saturday and Sunday show reduced overall interest, though "Considering Using" and "Other" groups show some weekend engagement.

Care Givers and Current Users show strong weekday preferences, likely reflecting structured routines

Considering Using and Other groups show more evening and weekend interest, possibly indicating flexibility or working schedules

Easy Read

Base: Easy Read – Days (n-19), Time of day (n-18)



Those who responded to the Easy Read survey show a strong preference for weekday mornings (94.4%), particularly Tuesdays (94.7%), suggesting that most respondents favour structured activities during standard daytime hours.

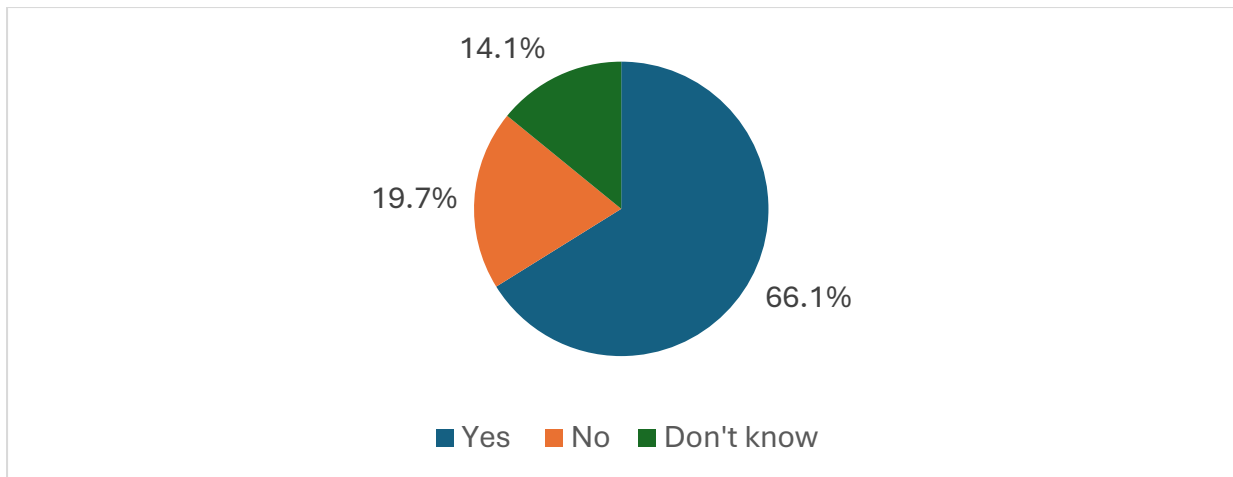
Evenings (22.2%) and weekends (36.8%) are less desired, which may reflect lifestyle patterns, availability, or support needs.

It is worth noting respondents for the Easy Read comprised of current users of the service and care givers responding on behalf of current users.

Local opportunities

Q. Would you consider attending a day opportunity near to where you live?

Base: Online (n-300), Easy Read (n-19)

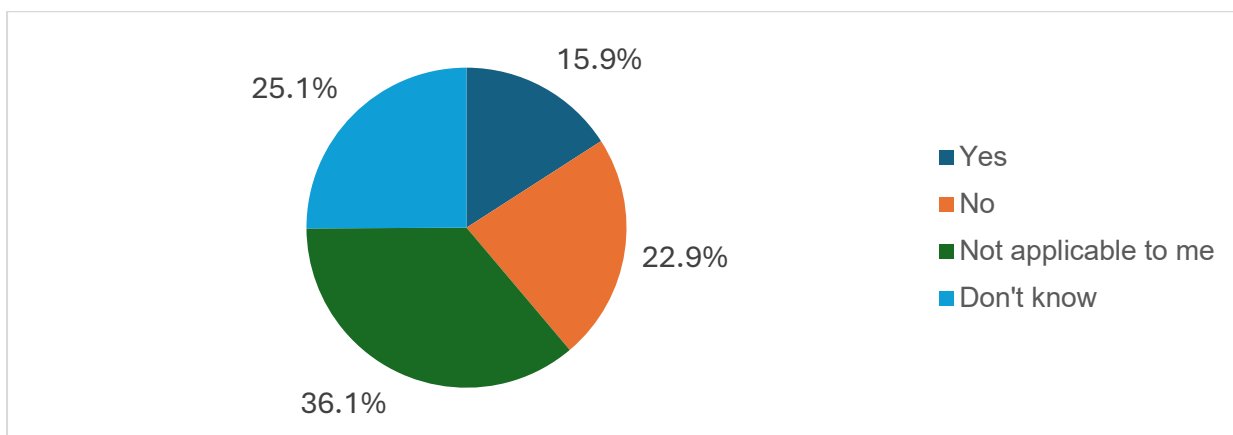


A significant majority of respondents (66.1%) expressed a willingness to consider attending a day opportunity close to their home. This suggests strong interest and potential demand for local day services.

While 19.7% of respondents indicated they would not consider attending, this presents an opportunity to better understand and address any potential barriers or concerns. Additionally, 14.1% were unsure, suggesting there may be a need for clearer communication or more information about what these opportunities involve.

Q. Would you consider working with an Individual Service Fund Provider/Broker to help you find day opportunities to suit your needs if don't already use one?

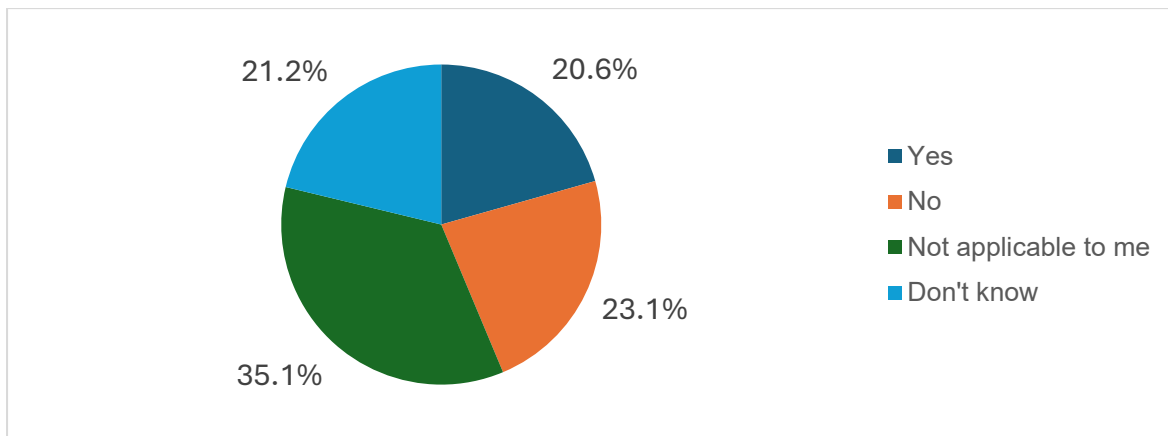
Base: Online (n-309), Easy Read (n-19)



15.9% of respondents are open to the idea of working with an Individual Service Fund provider/broker, while 22.9% would not consider it. The largest group, 36.1%, indicated the question was not applicable, possibly because they already use such services or do not require them. Additionally, 25.1% were unsure, suggesting a lack of awareness or understanding of what ISF providers/brokers offer.

Q. Would you consider using a Direct payment to pay for your day opportunity?

Base: Online (n-306), Easy Read (n-19)



The results show mixed views on the use of Direct Payments for day opportunities. Only 20.6% of respondents are open to the idea, while a slightly higher amount (23.1%) would not consider it. The largest group, 35.1%, indicated the question was not applicable. Additionally, 21.2% were unsure, pointing to a need for clearer information and guidance on how Direct Payments work and who they benefit.

Q. Is there anything else you would like to tell us about the proposed hub, spoke and specialist model?

Respondents highlighted the importance of maintaining strong local and community-based support within the proposed hub, spoke, and specialist model.

“The current day Centre care provision means that those unable to attend activities that are beyond their declining abilities are able to remain at home rather than go into a residential care home”

Concerns were frequently raised about transport accessibility, particularly for those in rural areas or with limited mobility.

“If this moves to Sturminster Newton, which is 30 minutes from Sherborne, this will simply be too much for many of my clients”

Many valued the current centres and expressed a desire for continuity of care, specialist support, and respite services.

“The centre I use is good. Well run by caring staff. Where you can also get a meal at reasonable price.”

There were calls for clearer communication and more detailed information. Additionally, some felt that existing centres already meet many of the proposed functions and questioned whether activities would be suitable for all users.

Themes	Total
Comment on specific centre	102
Local/community support important	65
Issues with transport/public transport not feasible for all	64
Positive comment on current centre	41
Continuity of care/consistency	37
Specialist support not mentioned/still needed	26
Disagree with services being taken away	24
Activities not appropriate for all?	20
Fear/concern of alternative provision	19
Respite important	19
Customer/localised led activities	18
Plans are not clear/more information needed	18
Centres already offer what hubs would provide	18
Current system works	16
Not all centres offer hot meal provision	14
Day centres support people to stay at home, not move to a residential home	11
Information used to make plans outdated/not accurate	10
Volunteers cannot replace staff	10
Current building fit for purpose/specialist/meets need	7
How will transport work for activities?	7
Find other means to raise money	7
Increase of users in centres (due to hubs) will create a negative atmosphere for some	6
Care for Dorset transport available/free transport reinstated	5
More outreach and promotional work	5
Blandford more suitable as a hub	5
Supportive of the proposals	4
Proposed changes ignore user needs	4
New building to be ready before closing existing one	3
Comment on other location	3
Central information point for activities	2
Revise staffing requirements to meet need	2
Older people often overlooked	2
Accessibility a concern in smaller areas	2
Other	30

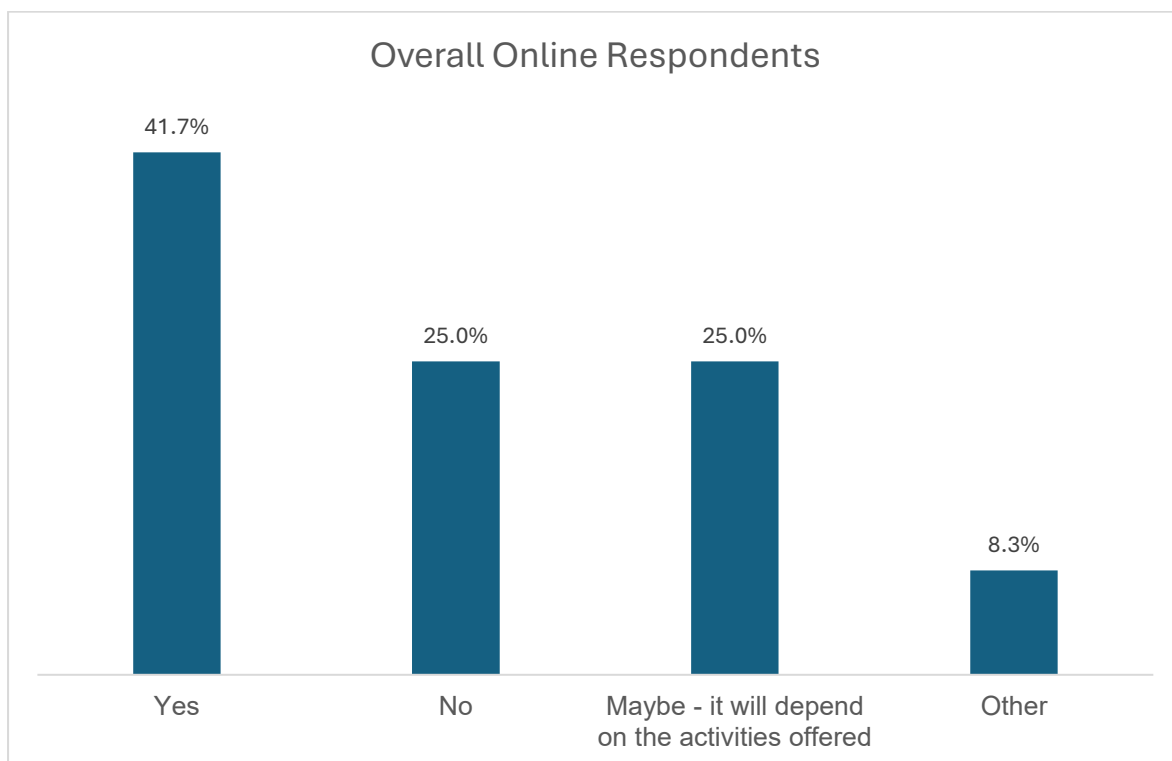
West Dorset Locality

Dorchester Connect, Bridport Connect

Dorchester Connect

Q. If the Dorchester Connect day opportunity becomes the West Dorset Hub, would you attend?

Base: Online (n-12)



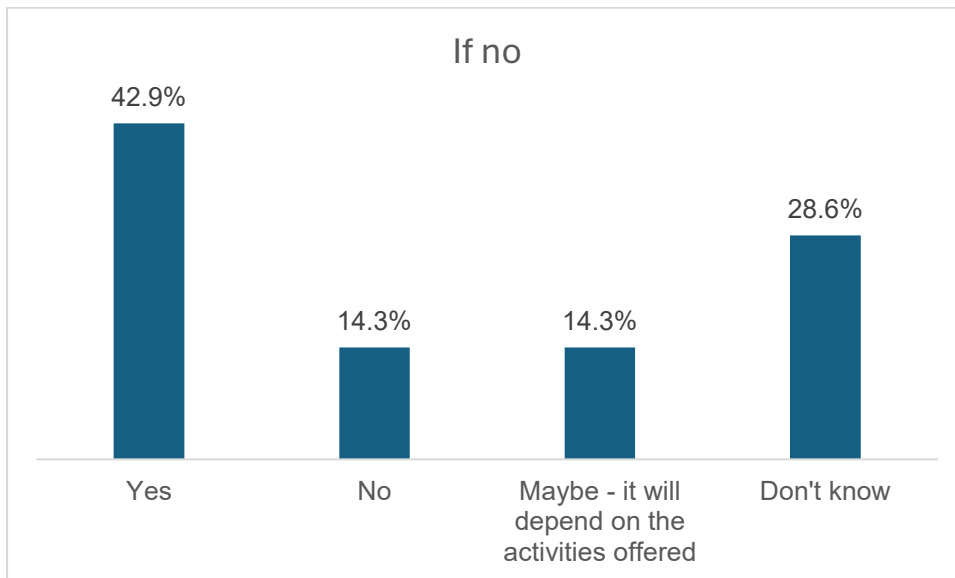
When asked about attending the West Dorset Hub if Dorchester Connect transitions to this model, 41.7% of respondents said 'Yes', indicating a good level of interest.

A further 25% said 'Maybe', showing conditional openness depending on the activities offered. 25% said 'No' indicating that a quarter of respondents may not be

willing or able to attend the new hub. 8.3% selected 'Other', suggesting a small number may have alternative preferences or considerations.

Q. If no, would you consider attending different community activities (spokes) in your local area instead?

Base: Online – Those who said no to attending West Dorset Hub (n-7)

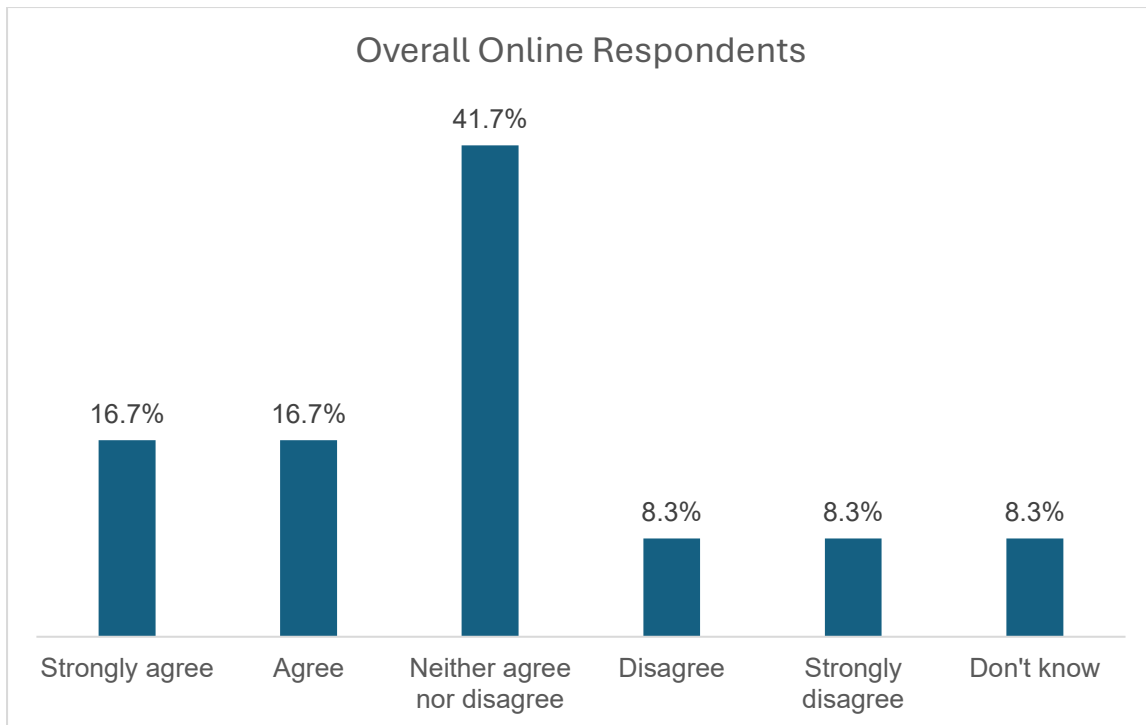


Among those who said they would not attend the West Dorset Hub, 42.9% of respondents said they would consider attending other local community activities instead, showing a positive level of interest in local community activities (spokes) as an alternative to the hub model.

A further 14.3% said 'Maybe', showing some openness depending on the activities offered. However, 28.6% were unsure, and 14.3% said 'No', suggesting that while there is interest in alternatives, some respondents remain uncertain or uninterested.

Q. How much do you agree or disagree with the proposed offer for West Dorset Hub?

Base: Online (n-12)



Views on the proposed offer for the West Dorset Hub were generally mixed.

A third of respondents (33.4%) expressed agreement showing a modest level of support for the proposed offer, while a similar proportion (41.7%) neither agreed nor disagreed suggesting that many respondents may not feel strongly either way.

A smaller number (16.6%) disagreed or strongly disagreed indicating opposition to the proposed offer is low.

8.3% of respondents were unsure. Overall, this suggests that while there is some support for the proposal, many respondents remain neutral or undecided.

Q. Is there anything else you would like to tell us about the proposed changes to Dorchester Connect?

Open text comments include both online and easy read responses.

Due to the low number of responses, the feedback has been presented verbatim.

Dorchester Connect - User and Non-User comments

Our son is very happy at the Dorchester Connect and looks forward to going despite the variety of other users. He previously attended the Bridport Day Centre, where there were opportunities in the Bridport area for him but they have since been closed. The idea of Bridport people attending the Dorchester Hub is not viable and there needs to be day opportunities for Bridport users first and foremost in their own area. We also have looked at our son attending the Weymouth Ridgeway centre for people with learning disabilities but we feel he is happy at Dorchester and it is unlikely that transport could be provided for him to go to the Ridgeway Centre. Dorchester Connect is close to where he lives and transport is available. We wonder why there is a Weymouth Day Centre for the elderly group and a separate Ridgeway Centre for users with learning disability. Whereas in Dorchester opportunities are so limited and under developed. So with Dorchester Centre becoming a hub for all west Dorset is of great concern to us. We have to accept that Dorchester Connect, as a Specialist Hub, is best for him where the staff know him well and are used to his behaviours/needs. The idea of developing spokes from the hub seems a good ideal providing our son is still allowed to attend the Centre during the day as a base providing the much needed consistency and daily routine. Our son has very limited concentration so providing various new activities in the community seems very unlikely. He needs to attend Dorchester Hub where he can safely mobilise (He broke his hip 4 years ago whilst in the care of the Dorchester Connect) and has not recovered so the staff are unwilling to take him out unless in his wheelchair.)

I have answered 'I do not know' because I have not had enough information to judge how the changes will affect my sister. At the meeting, there was no definite mention of getting people out and about (just woolly suggestions of volunteers taking her out) and going on outings is what is most important to her.

Transport to and from the activity would make it much more attractive to go to.

I can only attend 2 days now as other days are too crowded for me. Some changes were proposed a few months ago and I couldn't cope, I am worried it will happen again.

Well as long as you keep what is currently working well and improve on top of that I'm sure it will be very welcome.

Youth focus

Re-employment focus

The local nature of each day centre is vital. You see the same people whether they be carers, the cared for or the brilliant staff. This brings a feeling of safety to the person being cared for as well as the carers.

Having just Dorchester and one or two others will make access harder and if you live a distance away, will mean access is much harder and getting someone ready to go much earlier because of increased travel, little short of impossible. It effectively removes the huge value the day centres offer because it would be too difficult to make it work for either the person being cared for or us as carers.

Each day centre provides enormous value just as they are now and changing to what has been termed the hub and spoke model will just make accessing help too difficult as there already aren't enough hours in the day without placing the burden or sorting something spoke based out. I just wouldn't do it and would remain at home 24x7x365 with my loved on as it would be just too much hassle with the proposed model.

It might be much cheaper for the council however, as I suspect many feel as I do and so wouldn't use it.

I guess the question is whether this is about saving money or providing Adult Social care that the cared for adults need. I accept the council is struggling financially but the loss of the current day centres around the country would be catastrophic for both the cared for and the carer, it really is that simple. The assumption is always that the carer has the headspace for 'other stuff', such as sorting out activities, but the truth is that couldn't be further from the truth. With broken sleep, showering someone off when they have an accident (mindful getting them too the shower is not a 5minute job, due to mobility and cognitive function), often more than once day, cooking, making sure they drink enough, the endless laundry and the list goes one. I would suggest those at the council coming up with these ideas live a week in the home of a carer to understand what being a carer is really like and what our loved ones need, before proposing changes that don't benefit either the cared for or their carer, just the council budget.

The proposals are awful and I cannot understand how the council thought these proposals were a good idea. Clearly thought up by someone with no actual care experience.

If I understand the plans correctly, Acland Road to where my [redacted] currently goes will remain a main hub but other "spoke" activities might be added. It sounds as though additional activities could be of interest via direct payments. Will these be recommended by the council, be brought in house or is there every aspect to be outsourced?

Not sure

Dorchester Connect – In Person Feedback

What are people telling us is working well?

- Already working a hub model (since Covid)
- Staff are consistent, provides routine and staff are brilliant

What are people telling us is not working well?

- Challenges with recruitment
- Challenges with other people using the building

- Difficult to access other community activities / services

What are the opportunities people are telling us we could exploit?

- Provide ongoing and progressive activities
- Somewhere to provide information, advice & guidance

Bridport Connect

Q. If you currently attend Bridport Connect day opportunity, the proposed model will provide you with the following alternate options. Would you attend?

Base: Online (n-4)

Option	Number of responses
Yes, I would like to attend the Bridport community activity(spoke)	2
Yes, I would like to attend the West Dorset Hub	0
Yes, I would like to attend local community activities (spokes)	1
Yes, I would like to attend another specialist service (complex support)	0
Maybe – it will depend on the activities offered	1
No	0

Among the four online respondents currently attending Bridport Connect, most expressed interest in the proposed alternative options. Two respondents said they would like to attend the Bridport community activity, and one preferred other local spokes. One person selected 'Maybe', indicating conditional interest depending on the activities offered.

Notably, no respondents selected 'No', suggesting that all participants are at least open to considering the proposed alternatives.

Q. How much do you agree or disagree with the proposed offer for Bridport Connect?

Base: Online (n-3)

Option	Number of responses
Strongly agree	2
Agree	0
Neither agree nor disagree	0
Disagree	0
Strongly disagree	0
Don't know	1

Of the three online respondents, most expressed clear support for the proposed offer for Bridport Connect. Two respondents expressed strong support for the proposal by selecting 'strongly agree'. One person selected 'don't know', suggesting uncertainty or a need for more information. No respondents expressed disagreement or neutrality.

Q. Is there anything else you would like to tell us about the proposed changes to Bridport Connect?

Open text comments include both online and easy read responses. Due to the low number of responses, the feedback has been presented verbatim.

Bridport Connect - User and Non-User comments
I come on the bus, I have shopping support from the day centre
I would like to be part of the hun and community on supporting recovering addicts and mental health due to my own needs and experiences
I love Bridport Connect, all the staff here are lovely to me. Especially Nicki. I would enjoy going out into Bridport more, we usually stay in the centre.
(I'm?) a [redacted] in a wheelchair with 1-1 support I rely on them for my personal care, medicine also my feed which is [redacted]. When I [redacted] which normally happens around lunchtime I need an hour rest after my feeds and medicine given which could effect what activities are happening in the afternoon. I can't rely on public transport as one the times of the buses and I need to find nearest bus stop, also can't rely on buses as there might not have wheelchair space and again the timings of the buses. I do at times get left out when others can go in staff cars like to West Bay and I can't as there no direct transport for me or visiting other places that I might like to go. I rely the day centre as I can mix with people or my 1-1 take me out for a walk, depending on the weather.
Not sure

Bridport Connect – In Person Feedback

What are people telling us is working well?

- Staff - Kind & helpful. Not feeling alone
- Bus works well
- Walk to day centre

What are people telling us is not working well?

Participants expressed a desire for more activities, raised concerns about travel demands, and questioned the capacity of the voluntary sector to deliver future services.

1. Activities & Social Opportunities

- Would like to go out more
- Would like to do more evenings & weekends
- Want to do more

2. Travel & Accessibility

- Will impose significant travel requirements on some service users, with round trips of 30 or 40 miles in many cases

3. Delivery Model & Capacity

- Concerns that these proposals rely so heavily on the voluntary and community sector (VCS) to deliver day opportunities in future, needs to be tempered with realism about its capacity

What are the opportunities people are telling us we could exploit?

- Provision of more activities in the local community

What potential solutions have people given?

- To achieve its ambition Dorset Council will need to back it up with significant infrastructure support for the VCS sector, both to help it recruit, train and retain more volunteers, and to help VCS organisations reach longer term financial sustainability.

North Dorset Locality

Blandford Connect, Stour Connect, Shaftesbury Plus, Sherborne Connect

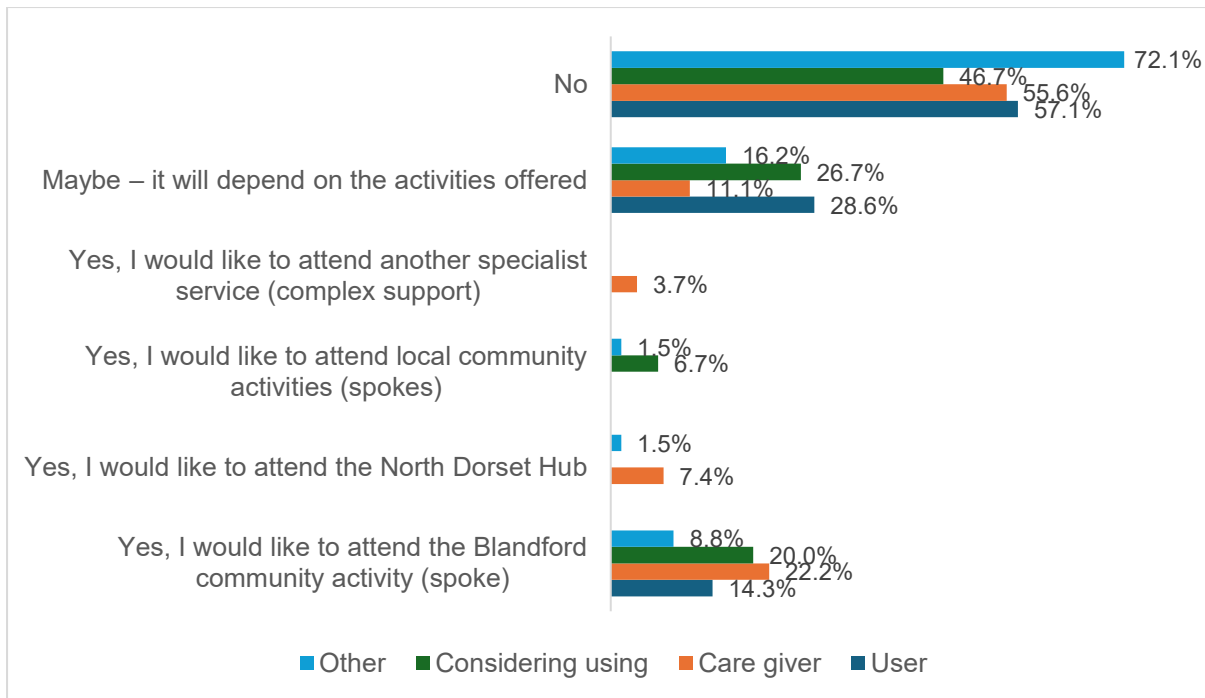
The North Dorset Locality generated the highest volume of responses, resulting in a robust sample size for analysis compared to the other Dorset localities. Feedback across the centres revealed disagreement to the proposals in this area. In response, an independent survey was conducted by carers, parents, and members of the wider Blandford Forum community. However, the findings from this survey were not incorporated into the official report due to the need to adhere strictly to the formal consultation process.

Additionally, a community member launched a petition on change.org titled '*Prevent the closure of Adult Day Care Centres in North Dorset*', reflecting the depth of local engagement and the value placed on these services. The service has acknowledged this and will thoughtfully consider it as part of the decision-making process.

Blandford Connect

Q. If the Blandford Connect day opportunity relocates, would you consider attending a different hub/spoke?

Base: Online - Users (n-14); Carers (n-27); Considering using (n-15); Other (n-68)

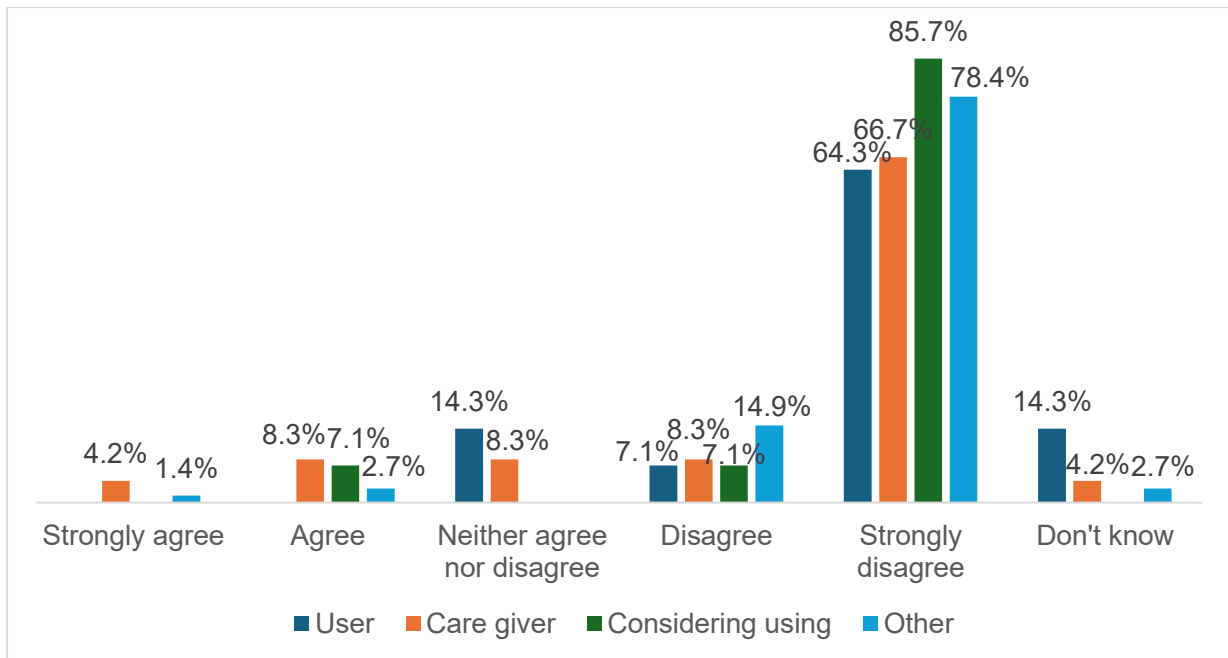


The data showed there was some openness across all groups: 28.6% of users and 11.1% of caregivers said ‘Maybe – it will depend on the activities offered’. Similarly, 26.7% of those considering using and 16.2% of ‘other’ respondents selected the same option. Interest in Blandford Community Activity (Spoke) was also noted among 22.2% of caregivers and 14.3% of users.

A majority of respondents currently engaged in the service, users (57.1%) and caregivers (55.6%), indicated they would not consider attending an alternative service. Among those not actively engaged, 46.7% of those considering using the service and 72.1% of ‘other’ respondents also expressed no interest in alternatives.

Q. How much do you agree or disagree with the proposed offer for Blandford Connect?

Base: Online - User (n-14); Carer giver (n-24); Considering using (n-14); Other (n-74)



The results showed limited agreement from 'care givers' with 4.2% of care givers strongly agreeing and 8.3% agreeing.

The majority indicate general dissatisfaction with the proposed offer for Blandford Connect. The 'considering using' group showed the strongest opposition at 85.7%. Those currently utilising the service were slightly lower with 64.3% of 'users' and 66.7% of 'care givers.'

Q. Is there anything else you would like to tell us about the proposed changes to Blandford Connect?

Open text comments include both online and easy read responses.

Blandford Connect – Users comments	Total
It is a community hub. Social interaction so important for many	9
Local services (in Blandford) essential	7
Blandford is accessible by public transport	6
Centre provides important stability to users	5
Transport to Sturminster/other centres an issue or not possible	5
Better promotion of the centre with more agencies involved would increase usage	4
Comment on viability of new building	4
Other ways centre could increase funds	3
Comment on the facilities	3
Centre is needed to provide respite	2
Should remain open	2
Growing town with new housing developments	2
Comment on money being priority	2
New building established before moving	2

Centre provides supported employment.	1
Blandford a more suitable hub	1
DC own current building	1
Gardens are calming for those that may not have access	1
Centre is ideal for clients for community events	1
Centre already does what spokes model is proposing	1
What will happen to meals on wheels?	1

Blandford Connect – Non – Users comments	Total
Day centre needed in Blandford	24
Day centres needed to tackle social isolation	14
Utilise the space	13
Sturminster is too far	10
Unreliable public transport	8
Blandford lacks services/needs more due to surplus housing	8
Public transport is reliable	8
The disabled don't deal well with change/slow changes need to be made	4
Blandford needs more advertisement	4
Day centres need to be accessible	3
Create a map of current day centres	1
Shrink and maintain the space	1
There is a lack of parking on the site	1
Closing will add more pressure on NHS	1

Blandford Connect - In Person Feedback

What are people telling us is working well?

Feedback highlighted three key strengths: good facilities, strong community value, and a range of supportive services and activities.

1. Facilities & Infrastructure

- Current building is purpose built and serviceable
- Café on-site
- Allotment and garden available
- Convenient bus stop directly outside
- Proximity to town (10 minutes away)

2. Community Engagement & Longevity

- Strong community use of the building
- Recognised as a community asset
- Long-term attendance by some individuals (over 20 years)

3. Services & Activities

- Provision of Meals on Wheels
- CMHT-led cooking and gardening sessions at centre
- Hosting student placements

What are people telling us is not working well?

Feedback highlighted three key issues: underused facilities, limited access and awareness—especially in Blandford—and ongoing system-level challenges.

1. Underutilisation of Resources

- Building is underused, especially out of hours
- Shortage of community activities
- Lack of care staff to support engagement

2. Access & Awareness

- No services available in Blandford
- Limited awareness of existing services (e.g. Blandford Connect)
- Individual isn't aware what is on offer locally for daughter to access

3. Systemic & Structural Challenges

- Previous initiatives have not been successful (POPs, Wayfinders, care navigators, community connectors, social prescribers, link workers)
- Concerns about the cost of the proposed hub & spoke model
- Direct Payments

What are the opportunities people are telling us we could exploit?

Feedback highlighted opportunities to involve carers and users more, make better use of the space, and raise awareness of what's available and how to access it.

1. Inclusive Engagement

- Involve carers and users at every stage
- Improve support for carers
- Special schools and other groups could feed into service

2. Better Use of Space & Time

- Expand use of the garden and café
- Host evening and weekend activities
- Improve building accessibility

3. Improved Awareness & Integration

- Strengthen links with Children's Services
- Better promotion of service
- Improved information, advice, and guidance (IAG)
- Build on services like Meals on Wheels

What potential solutions have people given?

People suggested opening the centre to other groups to generate income, offering more varied activities, and encouraging support from carers, volunteers, and smaller community groups.

1. Generating Income & Expanding Activities

- Open centre up to other groups and organisations to generate rental income (e.g. nail service, NHS Dorset Diabetic Eye Screening, party/event hire)
- Host sessions like cooking clubs or cinema events
- Introduce varied activities such as animal visits, fitness classes, and drama clubs

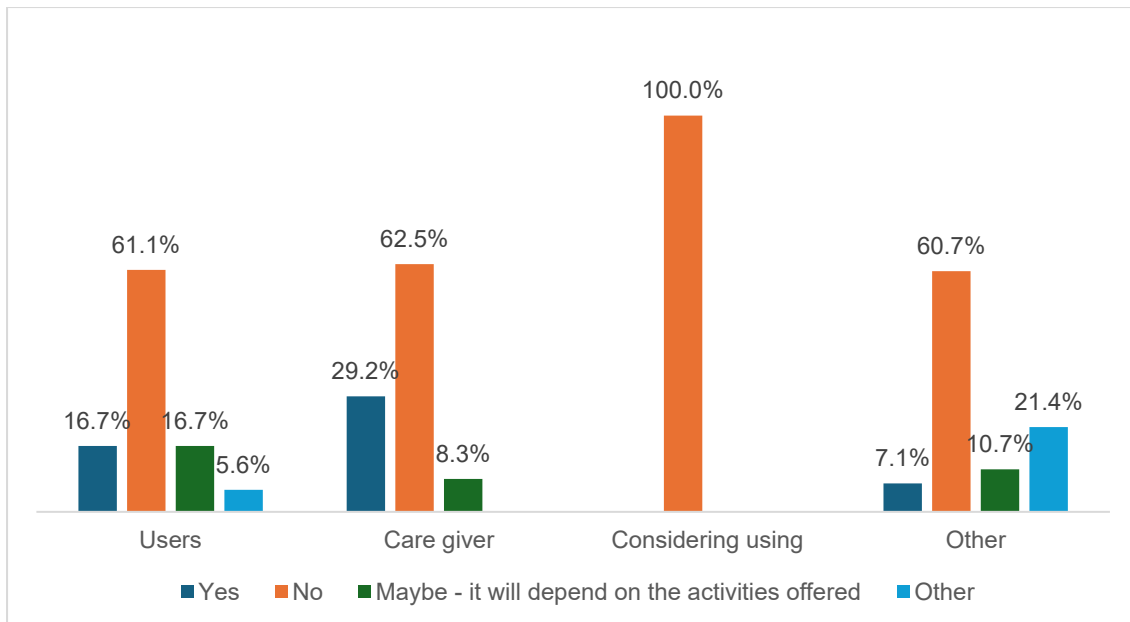
2. Supporting Carers, Volunteers and other groups

- Carers support group meetings
- Encourage volunteers to support with tasks like garden upkeep
- Support for smaller activities / groups

Stour Connect

Q. If Stour Connect becomes the North Dorset Hub, would you attend?

Base: Online - User (n-18); Carers (n-24); Considering using (n-6); Other (n-28)



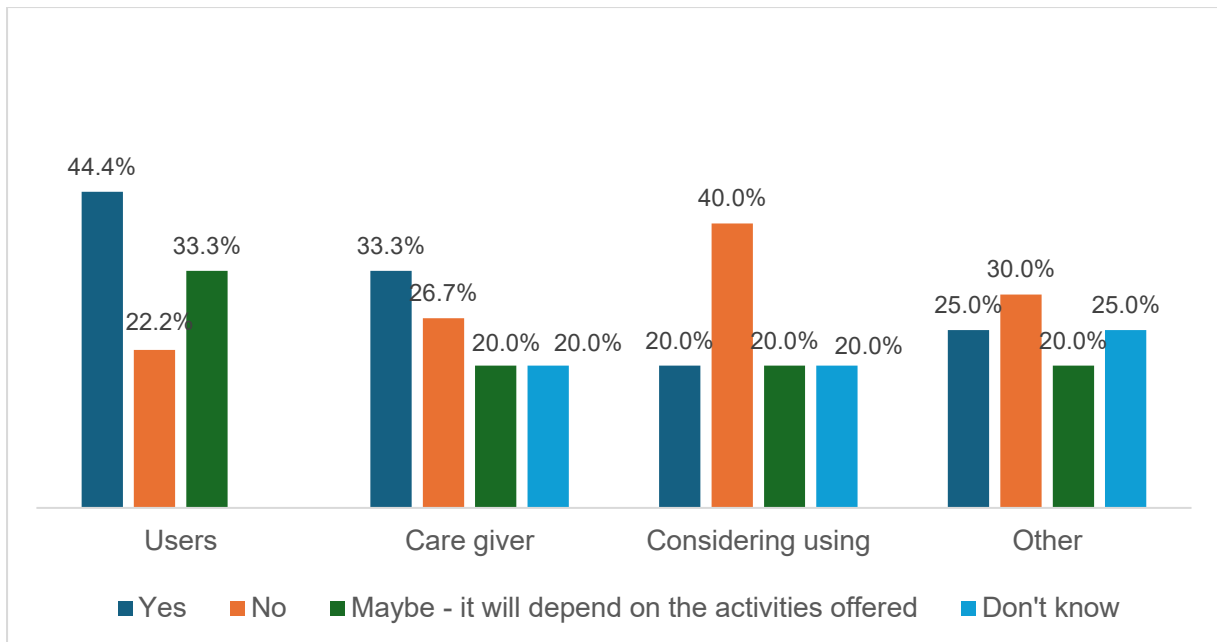
The data shows of those currently utilising the service, 29.2% of ‘care givers’ and 16.7% of ‘users’ expressed a willingness to attend.

There is some conditional interest with a small proportion of ‘users’ (16.7%), ‘care givers’ (8.3%) and ‘others’ (10.7%) saying ‘Maybe – it will depend on the activities offered’, indicating potential flexibility.

However, the results also show a reluctance to attend the proposed hub with ‘users’ (61.1%), ‘care givers’ (62.5%) and ‘other’ (60.7%) all responding ‘No’. 100% of those ‘considering using’ stated they would not attend, though it is worth noting it had a low base size of just 6 respondents for this group.

Q. If no, would you consider attending different community activities (spokes) in your area instead?

Base: Online - User (n-9); Care giver (n-15); Considering using (n-5); Other (n-20)



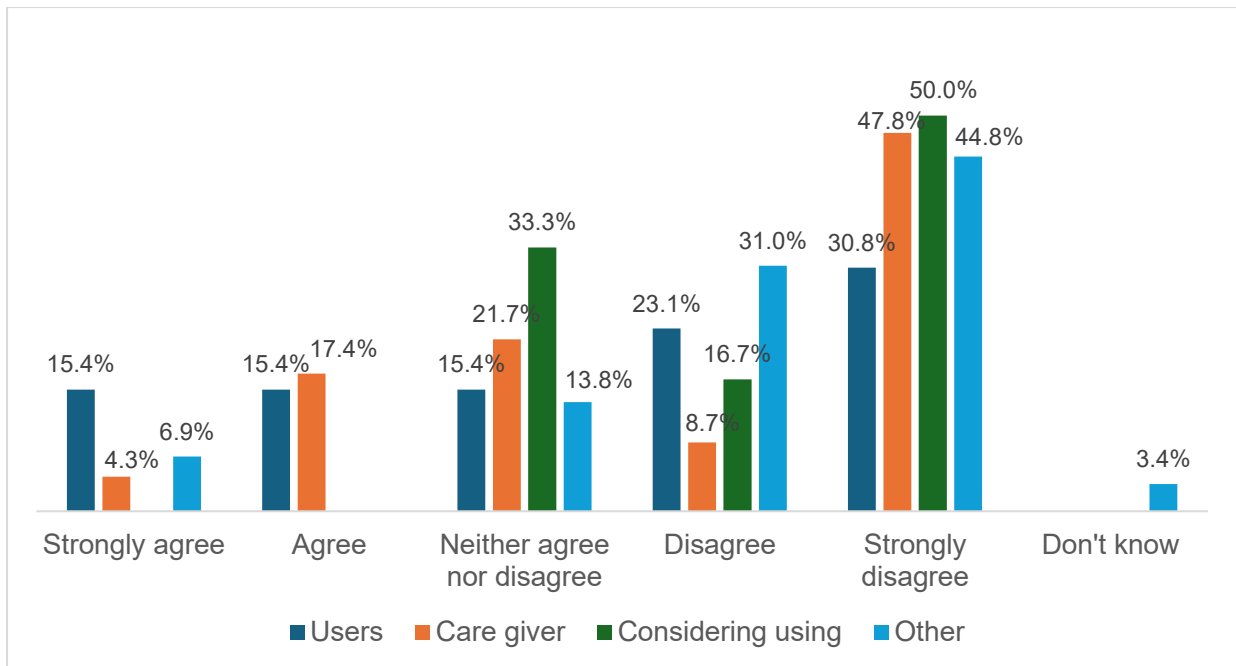
Of those who responded ‘No’ to ‘If Stour Connect becomes the North Dorset Hub, would you attend?’ there is mixed willingness across the groups. There is some interest in community spokes, especially amongst ‘users’ (44.4%) and ‘care givers’ (33.3%).

The ‘considering using’ (20%) and ‘other’ (25%) groups also show some interest although more hesitation in attending different community activities, possibly due to lack of information.

The “Maybe – it will depend on the activities offered” option was selected by 20–33% across all groups, indicating that the type and quality of activities could influence decisions.

Q. How much do you agree or disagree with the proposed offer for Stour Connect?

Base: Online - Users (n-13); Care giver (n-23); Considering using (n-6); Other (n-29)



Feedback on the proposed offer for Stour Connect reveals a mix of views across different groups. There was a degree of support, with 30.8% of users and 21.7% of caregivers indicating agreement or strong agreement. However, among those currently engaged with the service, 53.9% of users and 56.5% of caregivers expressed disagreement or strong disagreement with the proposal. Additionally, 15.4% of users and 21.7% of caregivers selected ‘neither agree nor disagree’, suggesting some uncertainty or a desire for more clarity.

Among those not currently engaged with the service, 66.7% of individuals considering using it and 75.8% of others expressed disagreement or strong disagreement. Notably, 33.3% of those considering using the service chose ‘neither agree nor disagree’, indicating a level of openness or ambivalence. One comment from a non-user reflects a preference for an alternative location: “Disagree with it being a hub, Blandford should be the hub”.

Q. Is there anything else you would like to tell us about the proposed changes to Stour Connect?

Open text comments include both online and easy read responses.

Feedback on the proposed changes to Stour Connect highlights concerns around transport and accessibility, the importance of professional staff, and uncertainty about the changes. Users value the current building and dedicated spaces, especially for those with dementia, but worry about stress from change. Non-users question Stour Connect’s suitability as a hub, suggesting Blandford instead, and raise concerns about capacity, travel feasibility, and maintaining a calm environment.

Stour Connect – User comments	Total
Comment on access - transport, financially	7
Importance of staff, not volunteers	2

Not sure what the changes will be	2
Comment on facilities	2
Has facilities, but little else	2
Other	2
Would not be able to use another centre	2
Concern for this being the hub	1
Building is great for current users	1
Importance of own space for users with dementia	1
Change can cause a lot of stress	1

Stour Connect – Non-User comments	Total
Travel an issue/not feasible for all	6
Blandford more appropriate hub	5
Not suited to be the hub	5
Other	4
Provide transport	2
One building cannot provide for all	2
Increase in numbers would disturb calm environment	1
Current system works	1

Stour Connect - In Person Feedback

What are people telling us is working well?

- Life skills training can be delivered
- Day centre is a place for people to meet their friends

What are people telling us is not working well?

Participants highlighted a lack of services, staffing, and transport, along with concerns about increased pressure on carers and unclear support in the proposed model.

1. Limited Access & Opportunities

- Lack of transport options and travel training
- Few work experience and respite options
- No staff available in the evenings
- Charities closing
- Overall lack of services

2. Challenges with the Proposed Model

- High setup costs for VCSE groups and 1:1 support in proposed model

- Proposed model places more responsibility on carers to arrange / source / access services
- Uncertainty around Social Worker approval for activities

3. Gaps in Support & Information

- No named Social Workers
- Direct Payments are challenging
- Lack of information

What are the opportunities people are telling us we could exploit?

Participants identified opportunities to better support young people and promote independence.

1. Skill Development

- Focus on developing independence skills
- Provide age-appropriate activities

2. Expanded Holiday Provision

- Develop connections with Yewstock School
- Develop range of activities during school / college holidays

3. Better Information Access

- Create a central point for information, advice, and guidance (IAG)

What potential solutions have people given?

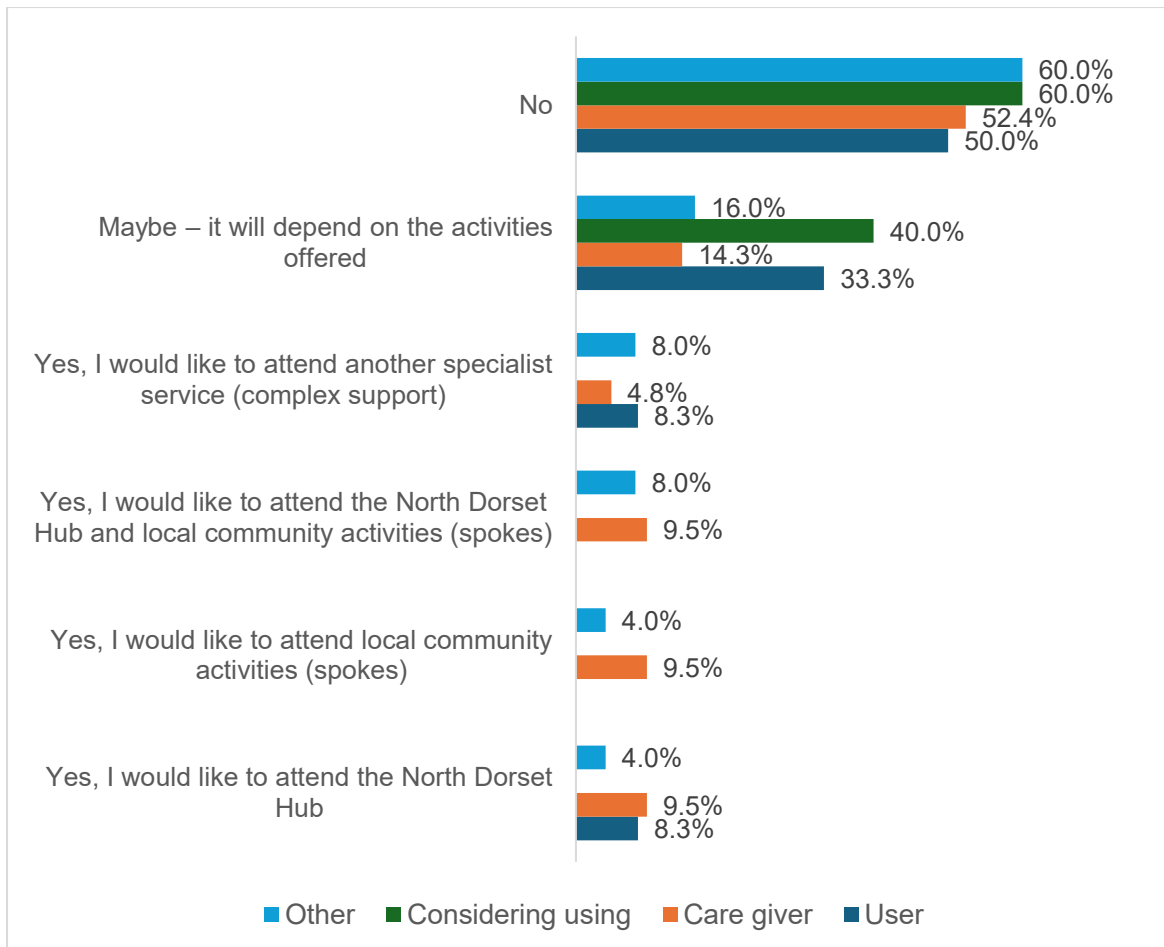
A couple of solutions were suggested by participants.

- Better use of rooms
- Use flat / apartment linked to the building for developing independent life skills

Shaftesbury Plus

Q. If the Shaftesbury Plus day opportunity closes, would you consider attending a different hub/spoke?

Base: Online - Users (n-12); Care giver (n-21); Considering using (n-5); Other (n-25)



Interest in specific services is limited but present. 8.3% of users and 9.5% of care givers expressed interest in attending the North Dorset Hub, while 4% of the 'other' group also showed interest. The same proportion of care givers (9.5%) indicated interest in attending local community activities (spokes), though no users or those considering using the service selected this option.

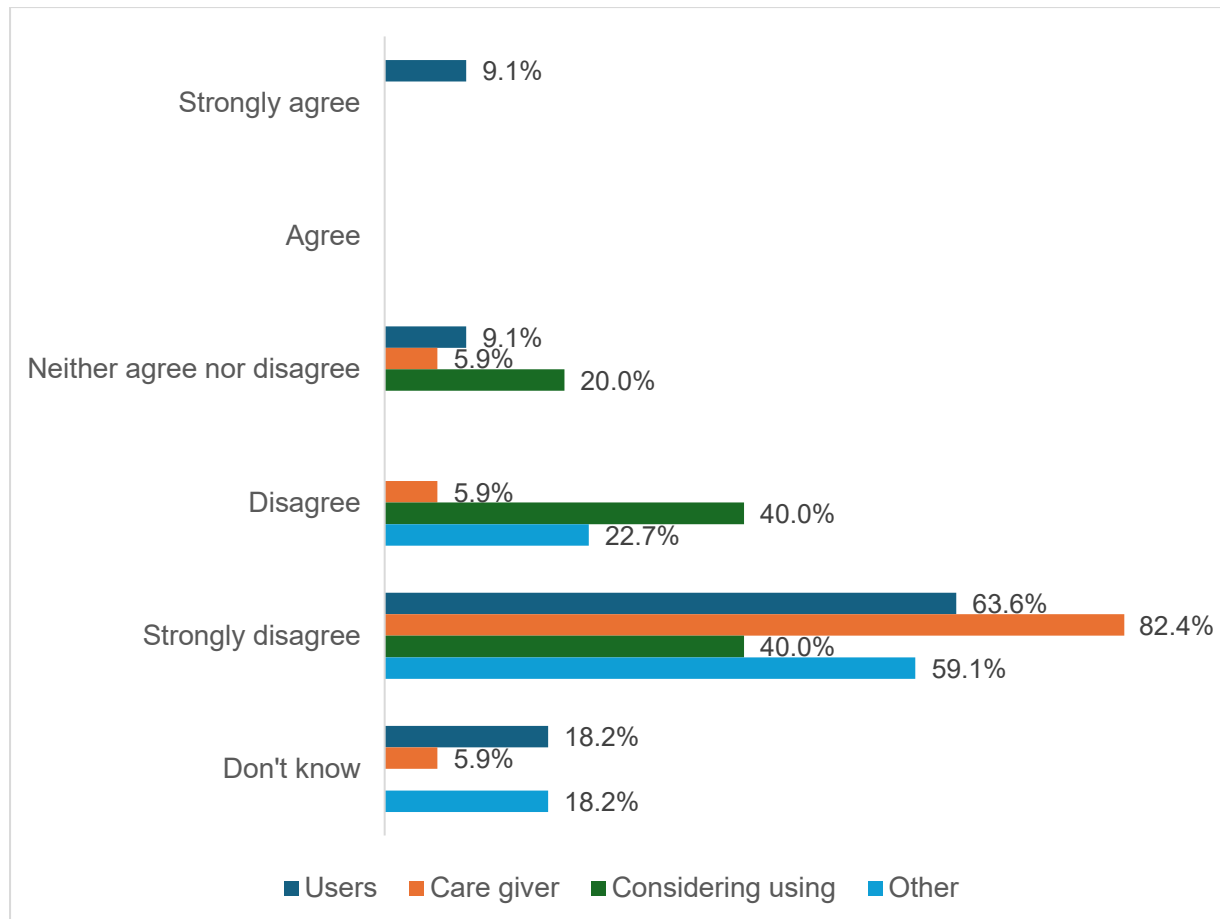
A small number of respondents expressed interest in both the North Dorset Hub and local community activities, with 9.5% of care givers and 8% of the 'other' group selecting this option. Additionally, 8.3% of users, 4.8% of care givers, and 8% of the 'other' group showed interest in another specialist service offering complex support.

There is some variation in openness to change, particularly in the response “maybe – it will depend on the activities offered.” This option received the highest level of interest from those considering using the service in the future (40%), followed by users (33.3%), the 'other' group (16%), and care givers (14.3%), showing some openness to flexibility.

Overall, there is a strong reluctance to change across all groups, with 60% of those 'considering using' and in the 'other' category, and 50% of 'users' indicating they would not consider attending a different hub or spoke. Similarly, 52.4% of 'care givers' expressed the same sentiment.

Q. How much do you agree or disagree with the proposed offer for Shaftesbury Plus?

Base: Online - Users (n-11); Care giver (n-17); Considering using (n-5); Other (n-22)



There is some indication of support for the proposal. Among 'users,' 9.1% strongly agreed, making this the only group to express any level of agreement. No other group reported agreement.

A notable proportion of respondents were neutral or uncertain. For example, 20% of those considering using the service selected 'neither agree nor disagree,' while 9.1% of users and 5.9% of care givers also chose this option. Additionally, 18.2% of both users and the 'other' group selected 'don't know,' highlighting an opportunity to improve clarity and communication.

However, overall sentiment leans strongly negative. A majority of all groups either disagree or strongly disagree with the proposed offer. Care givers show the strongest opposition, with 82.4% strongly disagreeing, followed by 63.6% of users and 59.1% of the 'other' group. Among those considering using the service, 40% strongly disagreed and another 40% disagreed.

Q. Is there anything else you would like to tell us about the proposed changes to Shaftesbury Plus?

Open text comments include both online and easy read responses.

Comments on Shaftesbury Plus reflect concerns about travel difficulties, especially for people with disabilities, and the emotional impact of change. Users value the centre for enjoyment, social connection, and support for carers. Non-users also highlight local need, unreliable transport, and the role of day centres in reducing isolation. There's strong support for keeping services in Shaftesbury, with some suggesting Gillingham also needs provision.

Shaftesbury Plus – User comments	Total
Travel is difficult/time consuming	8
Change is difficult on people with disabilities	8
Day centre provides enjoyment	6
Shaftesbury is needed	4
Day centres take pressure off of family/carers	4
Attendance figured are misquoted	3
Staff are skilled	2
Day centres tackle social isolation	2
Too many people would put pressure on the day centre	2
Accessibility is good	2
Parking at the centre can be difficult	1
Utilise vacant buildings	1
Public transport is unreliable	1

Shaftesbury Plus – Non-User comments	Total
There is need in Shaftesbury	8
Day centres tackle social isolation	5
Public transport is unreliable/expensive	4
Travel is time consuming and difficult	3
Shaftesbury has an ageing population	3
There is need in Gillingham	2
Shrink the space	1
The day centre provides enjoyment	1
Day centre is in a perfect location	1

Shaftesbury Plus – In Person Feedback

What are people telling us is working well?

Participants highlighted the value of practical support, accessible facilities, and strong emotional and social benefits.

1. Practical Support

- Hot meal provision
- Outreach for people in their own homes
- Enables carers to work and have respite

2. Accessibility & Location

- Wheelchair accessible
- Location
- Good stepping stone to residential care
- Positive response to idea of a centralised hub

3. Social & Emotional Value

- Spending time with others
- Acts as a lifeline
- Crisis prevention

What are people telling us is not working well?

Feedback raised concerns about access, clarity, and sustainability of services.

1. Access Issues

- No bus transport
- Higher criteria for accessing services
- Lack of referrals

2. Information & Clarity

- Need better information and advice
- Not enough examples of the proposed model

3. Sustainability & Support

- Volunteers can't be relied on to run services
- Carers not considered

What are the opportunities people are telling us we could exploit?

- Reduce space used by negotiating with Trinity Centre
- Offer activities in the evenings & weekends

What potential solutions have people given?

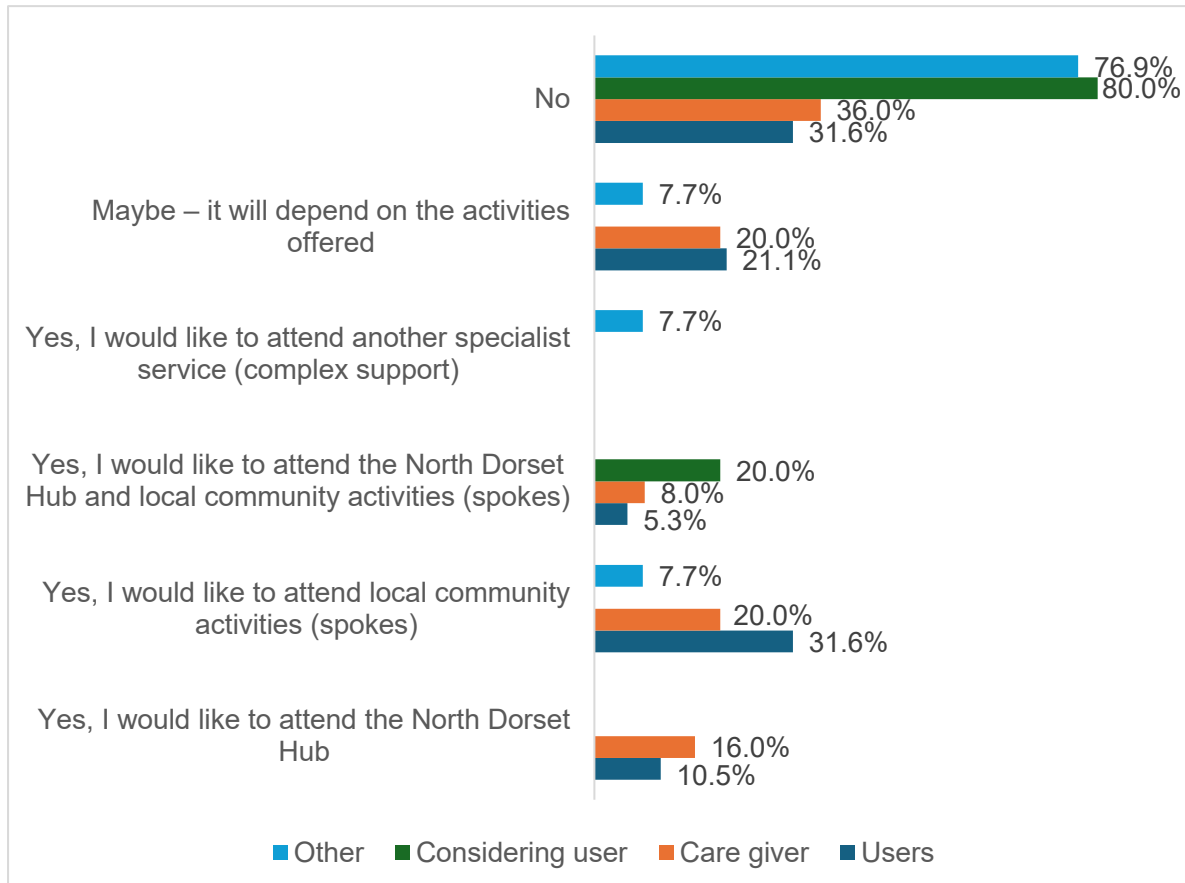
- Link in with other organisations (e.g. In Jolly Good Company / Royal British Legion / Melody Remembers / Gillingham Dementia Friends / Read Easy)

- Use smaller spaces

Sherborne Connect

Q. If the Sherborne Connect day opportunity closes, would you consider attending a different hub/spoke?

Base: Online - Users (n-19); Care giver (n-25); Considering using (n-5); Other (n-13)



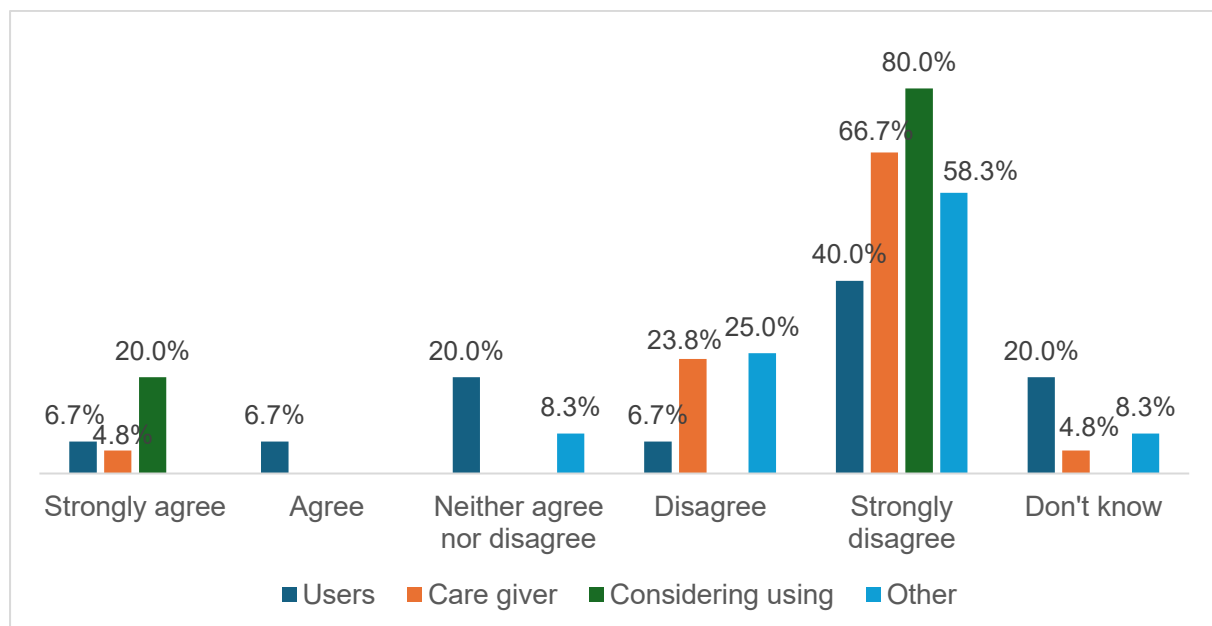
The data highlights differing levels of openness to alternative services depending on current engagement with Sherborne Connect. Among those actively engaged with Sherborne Connect, responses suggest a mix of views. Around one-third of users (31.6%) and care givers (36%) indicated they would not consider attending a different hub or spoke. However, there is notable interest in local community activities, with 31.6% of users and 20% of care givers expressing this preference.

Additionally, 21.1% of users and 20% of care givers responded 'Maybe', suggesting some openness to alternatives. Interest in the North Dorset Hub was also present, with 10.5% of users and 16% of care givers selecting it. The combined Hub and Spoke model had limited appeal among these groups, chosen by just 5.3% of users and 8% of care givers.

Respondents who are not currently engaged with the service, those considering using it and those classified as other, were more hesitant about switching to alternative provisions. A significant majority of those considering using the service (80%) and those in the 'other' category (76.9%) stated they would not consider attending a different hub or spoke. Despite this, 20% of those considering using the service expressed interest in the combined Hub and Spoke option, indicating some potential for future engagement.

Q. How much do you agree or disagree with the proposed offer for Sherborne Connect?

Base: Online - Users (n-15); Care giver (n-21); Considering using (n-5); Other (n-12)



Users showed mixed views, with only a small proportion expressing agreement. 13.4% of users either agreed or strongly agreed, while the rest were split between disagreement (40% strongly disagreed), neutrality (20%), and uncertainty (20%).

Care givers showed minimal agreement, with 4.8% strongly agreeing. There was no agreement from those 'considering using' the service or from the 'other' group.

Overall, the data indicates general dissatisfaction with the proposed Sherborne Connect offer, particularly among care givers (66.7%), those considering using the service (80%), and the 'other' group (58.3%), who strongly disagreed.

Q. Is there anything else you would like to tell us about the proposed changes to Sherborne Connect?

Open text comments include both online and easy read responses.

Feedback on Sherborne Connect shows strong support for keeping the centre open, with users praising current experiences and highlighting its role in reducing isolation

and supporting carers. Some feel travel to other centres isn't feasible and stress the need for appropriate transport. Non-users also emphasise local need, especially given the ageing population, and value the care provided. Concerns include the impact of closure and the importance of maintaining staff and services.

Sherborne Connect - User comments	Total
Positive comment on current experience	10
Comment on not wanting centre to close	8
Going to other centres not possible	3
Day centres tackle social isolation	3
Sherborne Connect a suitable hub/capable of more	2
Need appropriate transport to attend elsewhere	2
Other	2
Have replacement in place before closing	1
Lack of provision elsewhere	1
Depends on what is offered elsewhere	1
Keep the same staff	1
General worries about closing	1
Essential to take pressure off family/carers	1

Sherborne Connect – Non-User comments	Total
Sherborne is needed	4
Ageing population	2
Essential to take pressure off family/carer	2
Sherborne provides excellent care	3
Going elsewhere is not possible/too far	2
Travel is difficult	2
Sherborne is inaccessible	1
Sherborne is not fit for purpose	1
Sherborne is fit for purpose	1
Day centre tackles social isolation	1

Sherborne Connect – In Person Feedback

What are people telling us is working well?

Participants shared examples of how the centre supports carers and creates a safe, helpful environment.

1. Carer Support & Respite

- Coffee mornings and short stays allow carers time for themselves
- Staff provide helpful advice and support to carers

2. Safe & Understanding Environment

- The centre is a prime example of using a 'safe space' that's local and where the staff understood user needs and the needs of the carer

3. Openness to Change

- Open to change if support is in place

What are people telling us is not working well?

- Knowing what is available in the local area (e.g. local groups)
- Transport issues
- Public spaces for people with incontinence
- Less groups since Covid

What are the opportunities people are telling us we could exploit?

Themes highlight opportunities to better use Children's & Families Hubs by making use of local assets, rethinking spaces and relationships, expanding learning and activities, and improving promotion.

1. Using Local Services & Assets

- Using Children's & Families Hubs
- Use local services & assets
- Letting rooms for other local organisations / charities (e.g. youth groups, peer groups)
- Support to find buildings that meet needs

2. Rethinking Options, Spaces & Trusted People

- Think different about options, spaces and trusted people

3. Learning & Activities

- Adult learning opportunities
- More day trips
- Evening & weekend activities

4. Promotion & Awareness

- Better promotion (using more inviting language)

What potential solutions have people given?

- Use day centre and as youth centre or club in the evenings

East Dorset Locality

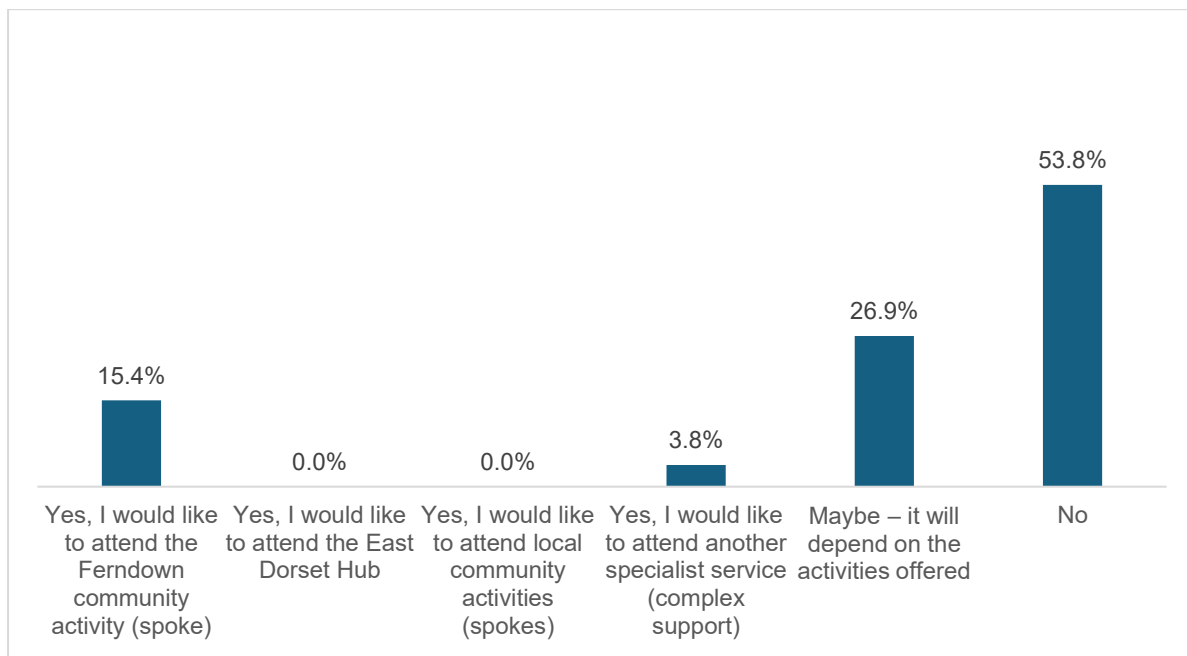
Ferndown Plus, Verwood Connect

Ferndown Plus

The number of respondents for Ferndown Plus is relatively small, which limits the ability to break down the data meaningfully across the four user groups and makes interpretation more challenging. As a result, the data has been analysed as a whole rather than by individual user groups to ensure a more useful and reliable understanding of the overall responses.

Q. If the Ferndown Plus day opportunity closes, would you consider attending a different hub/spoke?

Base: Online (n-26)



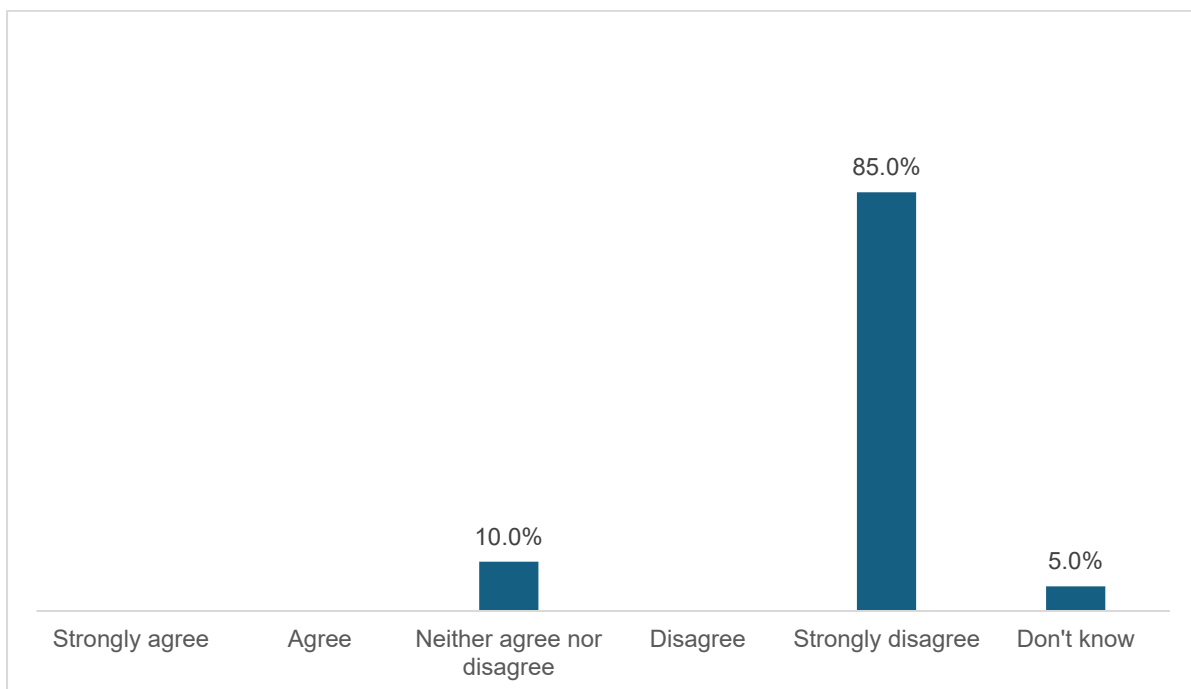
Although the base size for this question is small (26 respondents), there are some encouraging signs of openness to alternatives. Over a quarter (26.9%) indicated

'Maybe – it will depend on the activities offered', suggesting that activity choice could influence engagement. Additionally, 15.4% expressed interest in the Ferndown community activity (spoke), showing some willingness to explore local options. A small proportion (3.8%) would consider a specialist service, which, while limited, points to a niche need for more complex support.

However, over half (53.8%) of respondents said 'No', indicating they would not consider attending a different hub or spoke if Ferndown Plus closes. This suggests a strong attachment to the current service or potential barriers to accessing alternatives. There was no reported interest in the East Dorset Hub or other local community activities (spokes), indicating these options may not currently be seen as feasible or appealing.

Q. How much do you agree or disagree with the proposed offer for Ferndown Plus?

Base: Online (n-20)



It is again, worth noting there is a small base size of only 20 respondents for this question. A large proportion of respondents (85%) strongly disagreed with the proposed offer for Ferndown Plus, suggesting that the current proposal may not fully align with the needs or expectations of most participants.

No respondents expressed agreement or strong agreement, indicating that the offer may require further development to better reflect what people are looking for.

10% of respondents neither agreed nor disagreed, which may reflect uncertainty or a lack of strong opinion. Additionally, 5% selected 'don't know' suggesting a few respondents may need more information or clarity to form a view.

Q. Is there anything else you would like to tell us about the proposed changes to Ferndown Plus?

Open text comments include both online and easy read responses.

Feedback on Ferndown Plus shows support for keeping the centre open, with many noting its accessibility and value to carers and families. Concerns include misinformation in the consultation, the impact of change on those with dementia or disabilities, and travel difficulties. Respondents also highlight the quality of staff and suggest using the building for broader services

Ferndown Plus – User and Non-User comments	Total
Ferndown is accessible	7
Keep carers/family in mind (respite)	6
Keep Ferndown	5
The statement spreads misinformation/stats are wrong	4
Ferndown has an ageing population	4
Change is worrying for dementia/disability	3
Utilise the building for other services	2
Some people cannot commute/it's difficult	2
Good quality staff	2
I am worried about this change	1

Ferndown Plus – In Person Feedback

What are people telling us is working well?

Participants appreciate the Hubs for offering accessible, well-located spaces that host valued activities, provide essential respite, and are staffed by caring and gifted individuals.

1. Use of Space & Activities

- COPD club uses the space – keeps people away from Drs
- Is a Hub of activity for many elderly residents

2. Accessibility & Location

- Ferndown is accessible, served by multiple bus routes
- Ferndown has multiple facilities on doorstep – Tesco, buses, health centre (DN's based there), library, ASC local office

- Parking available

3. Support & Care

- Ferndown provides essential respite for Carers & families
- Residents find warmth, care and comfort hosted by tremendously caring and gifted staff

What are people telling us is not working well?

People raised concerns about limited access to services, lack of visibility and engagement opportunities, and ongoing transport challenges.

1. Access & Availability

- Building under utilised
- Individuals who want to attend are told there are no places
- People being blocked coming in

2. Visibility & Engagement

- Lack of visibility of this service
- No day trips offered

3. Transport & Accessibility

- Transport

What are the opportunities people are telling us we could exploit?

Participants see opportunities to better utilise Ferndown as a central hub, expand partnerships with care homes and NHS services, offer more clubs, and improve promotion.

1. Strategic Location & Use of Space

- Why the hub at Verwood and not Ferndown?
- Use Ferndown as the East Dorset hub? It's bigger, more accessible, can be utilised much more. More older people in Ferndown than Verwood.

2. Collaboration & Partnerships

- Work with local residential care homes
- Work with NHS and other community groups to utilise the space

3. Services & Activities

- Run more clubs

- More NHS services could be available

4. Promotion & Awareness

- Better promotion of service

What potential solutions have people given?

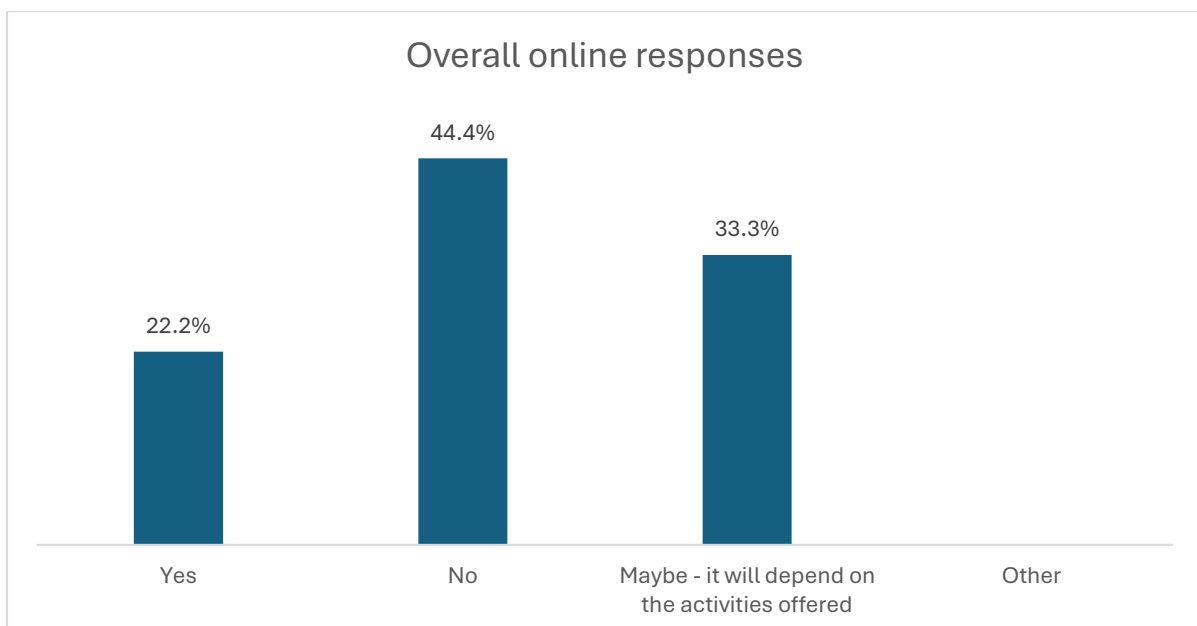
- Activities that are more Dementia friendly
- Work with other providers (e.g. Prama)
- Rental income from groups – building could pay for itself

Verwood Connect

Similar to Ferndown Plus, respondents' numbers for Verwood Connect are small, which limits the ability to break down the data meaningfully across the four user groups and makes interpretation more challenging. As a result, the data has been analysed as a whole rather than by individual user groups to ensure a more useful and reliable understanding of the overall responses.

Q. If the Verwood Connect day opportunity becomes the East Dorset Hub, would you attend?

Base: Online (n=9)



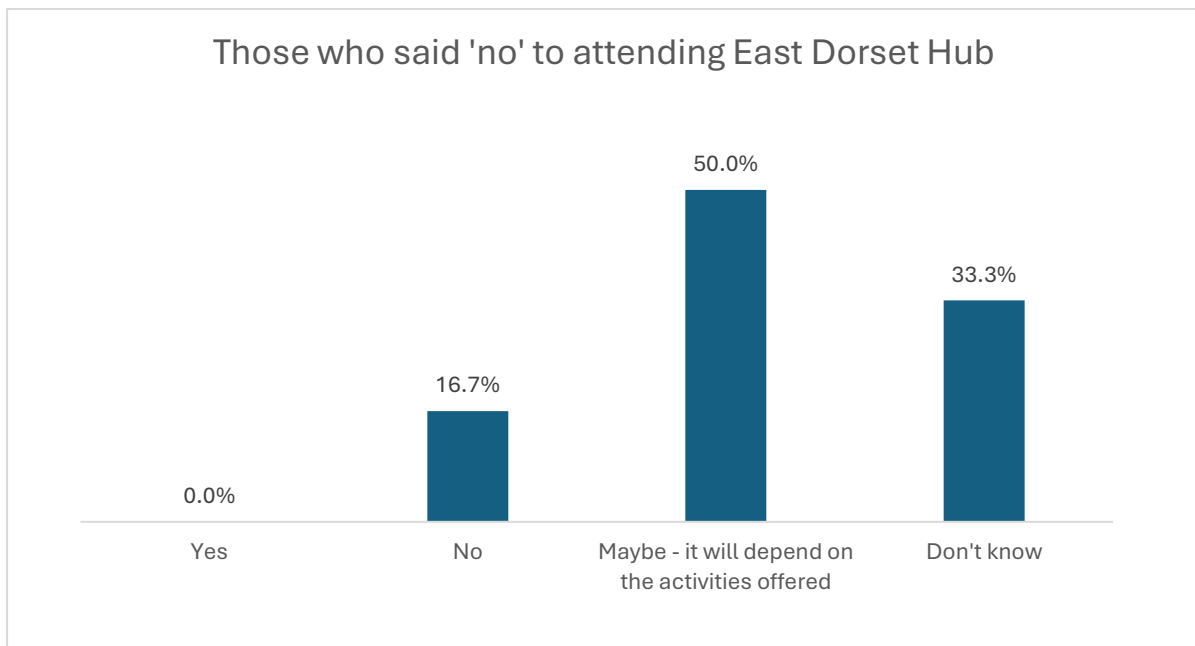
The results show a mixed level of interest. 22.2% of respondents said ‘yes’ indicating a modest level of interest in attending the East Dorset Hub if Verwood Connect transitions to this model.

33.3% responded ‘maybe’, suggesting that a significant portion of people are open to the idea but would like more information about the types of activities that would be offered before making a decision.

There was also some hesitation from respondents with 44.4% of respondents saying ‘no’, showing that nearly half of participants may not be willing or able to attend the East Dorset Hub.

Q. If no, would you consider attending different community activities (spokes) in your area instead?

Base: Online (n=6)



It’s important to note that the number of responses to this question was particularly small, with only six individuals taking part, which limits the depth of analysis.

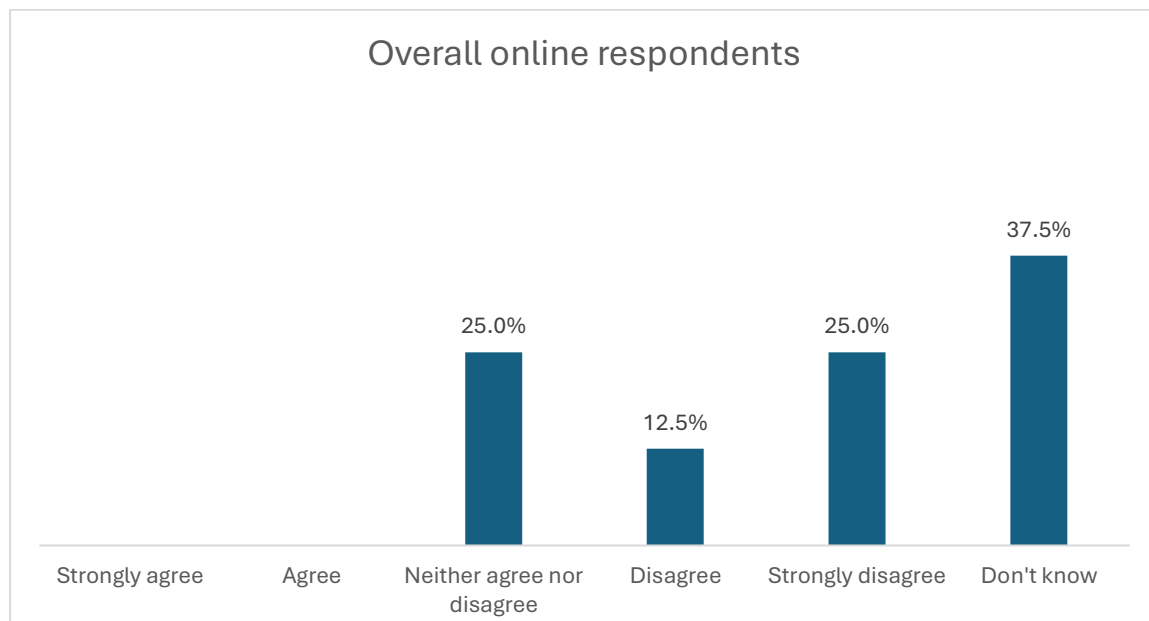
Among those who said they would not attend the East Dorset Hub, half (50%) expressed conditional interest in attending other local community activities, depending on what is offered. This suggests that while there is some openness to alternative options, the type and quality of activities will be key to engagement.

A further 33.3% selected 'don't know', indicating uncertainty—possibly due to limited awareness of what is available locally. No respondents gave a definite 'yes', and

16.7% said 'no', showing that a small number are not currently interested in alternative activities.'

Q. How much do you agree or disagree with the proposed offer for Verwood Connect?

Base: Online (n=8)



Feedback on the proposed offer for Verwood Connect was mixed, with no respondents expressing agreement or strong agreement. A quarter (25%) strongly disagreed with the proposal, and a further 12.5% disagreed, indicating some concerns among participants.

25% of respondents neither agreed nor disagreed, suggesting a degree of ambivalence. Notably, 37.5% of respondents selected 'don't know', highlighting a significant level of uncertainty or a possible need for clearer information about the proposal.

Q. Is there anything else you would like to tell us about the proposed changes to Verwood Connect?

Open text comments include both online and easy read responses.

Due to the small number of comments, the feedback is listed below verbatim.

Verwood Connect – User and Non-User comments

so long as Verwood Connect can still meets those with complex needs and offer variety of activities, I think the change probably isn't too bad.

Not in agreement with it
Agree to maintain specialist service at Verwood, but am unsure if a mixture of services will cause greater anxiety to the current attendees (due to their special needs) It could become too busy for both attendees & staff to manage. The building was specifically built to cater for Learning Disabilities so has been perfect to provide the needs my husband requires. It gives me confidence that he is in the best & safest care whilst I am working.
Catchment area Verwood/Ferndown
Not sure

Verwood Connect – In Person Feedback

What are people telling us is working well?

- Hub could work well. Name might need consideration
- Occupational therapy (OT) are able to be onsite

What are people telling us is not working well?

- Verwood is difficult to access from Ferndown

What are the opportunities people are telling us we could exploit?

- Building is big enough to include NHS services

Purbeck Locality

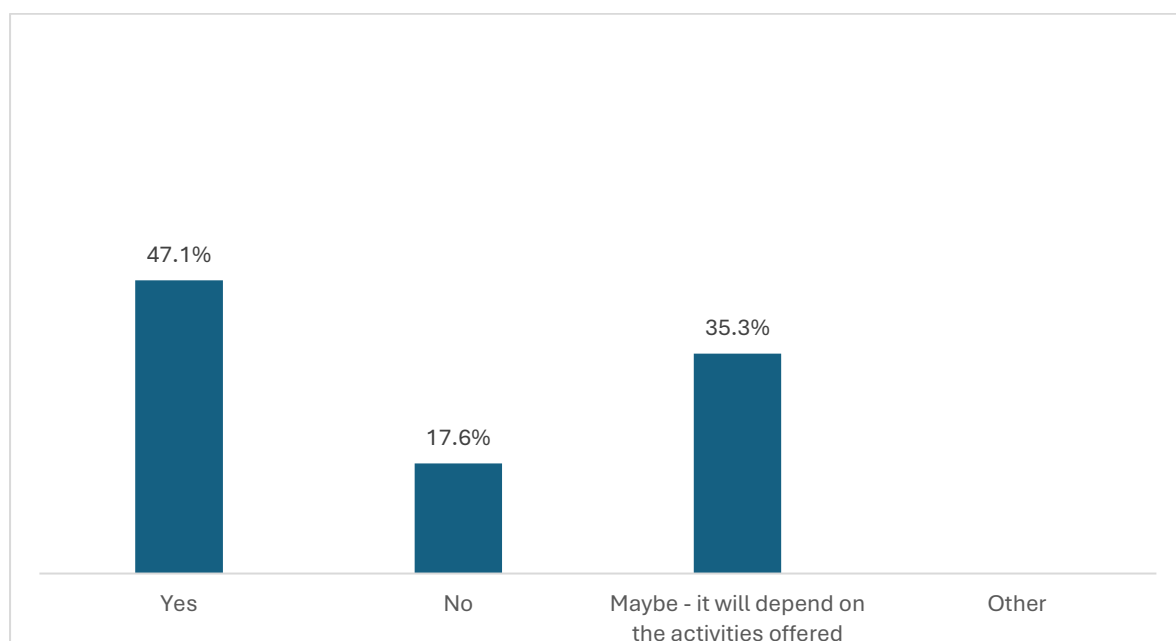
Purbeck Connect, Wareham Plus, Swanage Connect

Purbeck Connect

Respondent numbers for Purbeck Connect are small, which limits the ability to break down the data meaningfully across the four user groups and makes interpretation more challenging. As a result, the data has been analysed as a whole rather than by individual user groups to ensure a more useful and reliable understanding of the overall responses.

Q. If the Purbeck Connect day opportunity becomes the Purbeck Hub, would you attend?

Base: Online (n-17)



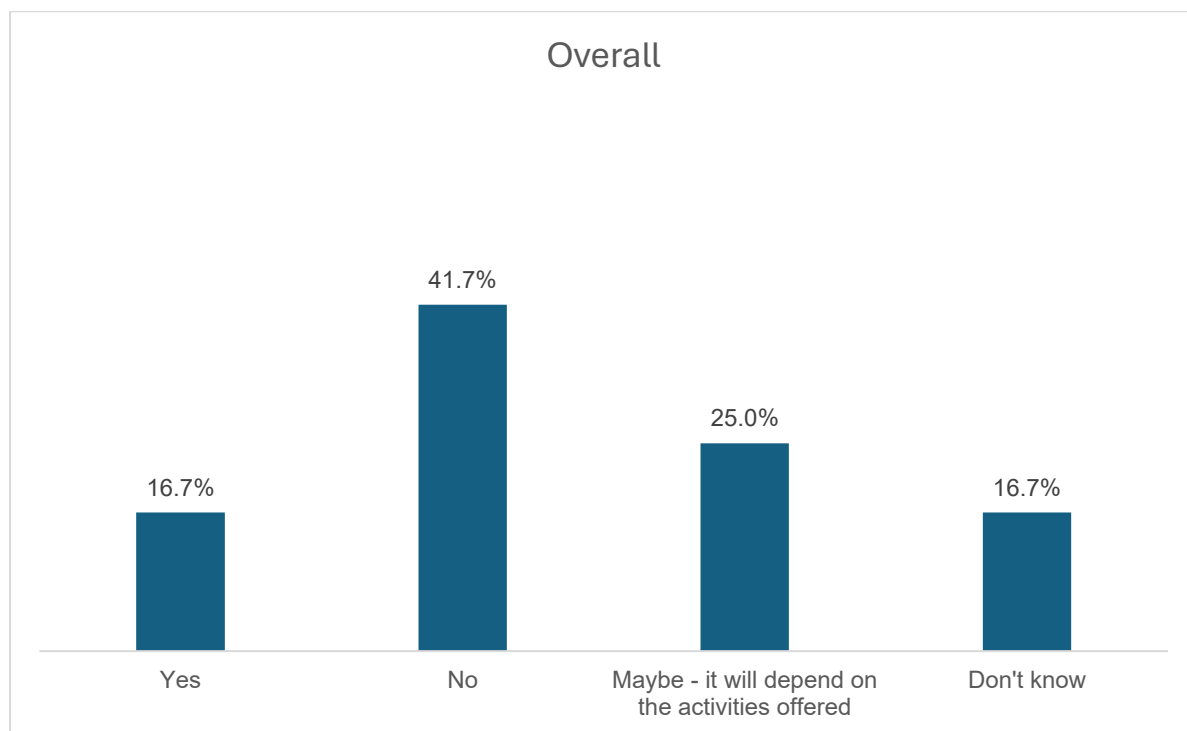
Nearly half of respondents (47.1%) said 'yes', indicating a relatively strong level of interest in attending the Purbeck Hub if the proposed change goes ahead. This suggests that the idea of a hub model is appealing to a significant portion of participants.

A further 35.3% said 'maybe', suggesting that many are open to the idea but would want to know more about the activities on offer.

Only 17.6% said 'no', indicating that a relatively small number of respondents are not currently interested in attending the Purbeck Hub.

Q. If no, would you consider attending different community activities (spokes) in your local area instead?

Base: Online (n-12)

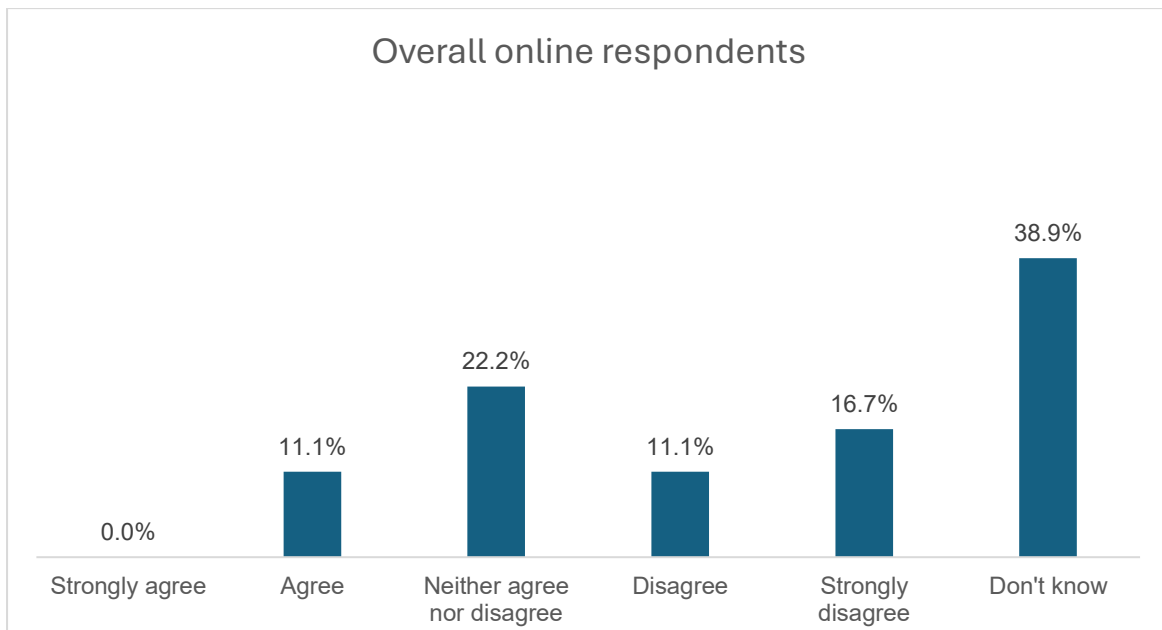


Among those who said they would not attend the Purbeck Hub, there were encouraging signs of interest in alternative community activities. While 16.7% said they would consider attending, showing a clear willingness to explore other local options, a further 25% expressed conditional interest, suggesting strong potential to engage this group if suitable activities are offered.

Another 16.7% chose 'don't know', indicating that more information could influence their decision. However, the largest proportion, 41.7%, said they would not attend.

Q. How much do you agree or disagree with the proposed offer for Purbeck Connect?

Base: Online (n-18)



Views on the proposed offer for Purbeck Connect were mixed, with only 11.1% of respondents expressing agreement.

A combined 27.8% disagreed or strongly disagreed suggesting that over a quarter of respondents had concerns, while 22.2% neither agreed nor disagreed reflecting a lack of strong opinion either way.

The largest proportion (38.9%) selected 'don't know', suggesting a high level of uncertainty or a need for more information about the proposal.

Q. Is there anything else you would like to tell us about the proposed changes to Purbeck Connect?

Open text comments include both online and easy read responses.

Due to the low number of responses, the feedback is presented verbatim.

However, feedback on the Purbeck Connect proposed changes reveals a few minimal recurring themes. Some respondents expressed strong support for the existing Wareham Centre, stating there is nothing wrong with it (2) and commending the quality of its staff (2). Others raised concerns about the spread of misinformation related to the proposal (2). Despite these concerns, there is also a sense of openness among some individuals who are willing to try the proposed changes (2).

Purbeck Connect - User and Non-User comments
My mother attended Wareham Plus
Don't know, what are the changes?
I feel it is a cost saving exercise, there is nothing wrong with the present building and service at Wareham Plus. The staff are excellent. Why change something that works?
I DONT AGREE that WAREHAM PLUS is not suitable. It is a spacious building and has great facilities for local elderly folk. I'm sad that this is been messed about with and being threatened.
This is a very difficult place to get to if you don't drive. There are no connections to town and follow on activities without a long and dangerous walk/wheel, crossing the railway and getting the bus.
<p>I recognise that the Purbeck Connect building is underutilised but the proposals to close Wareham Plus, a popular, highly regarded and well utilised service with an excellent location does not strike me as a logical conclusion in response to this.</p> <p>Whilst Purbeck Connect has a lot of good facilities, there are also significant drawbacks, especially its location, being out of town on an industrial estate with a long (and hilly) walk to town on poor surfaces for wheelchair use and with poor transport links. These drawbacks, which are not easily resolved, cause current staff real challenges in being able to support existing service users to easily access services and activities in the community and does not lend itself to the proposed use as the main hub for the Purbeck area. Wareham Plus has a far better location for use as a hub given the proximity to town (including bus stops). Surely a hub for the community needs to be located within the community, not on an out-of-town industrial estate (Service users from Purbeck Connect are supported to access town by being driven into town and using the facilities of Wareham Plus as a base to park and use accessible toilet facilities).</p> <p>Another service that needs to be properly thought through with regards to these proposals is that Wareham Plus is able to provide a nutritious cooked lunch (utilising the kitchen and staff of Anglebury Court) and this is often the only source of high-quality nutrition we are confident service users are consuming each week. Purbeck Connect do not have the facilities or infrastructure to replicate this.</p> <p>There needs to be far greater recognition when planning day opportunities for Purbeck that the provision required by our service users whose needs arise as a result of aging (primarily dementia and frailty) are fundamentally different from those who are younger and whose needs arise primarily due to a learning disability. Great progress has been made in developing LD day opportunities and there are now private operators who offer the variety and choice that many LD service users are looking for. This competition has been great for the service users who want this and has led to the decline in use of Purbeck Connect. This is the service that is now under-utilised.</p> <p>The service users who still attend Purbeck Connect are, in the most part, a cohort of Learning Disability service users who are older and who find the more traditional day centre provision the best option for them. The vast majority of these service</p>

users could be supported at the Wareham plus site and if doing so would benefit from the additional opportunities to be supported to access services within the town easily and without the need for a vehicle journey that currently needs to take place and is a significant barrier to this. My view therefore is that rather than look to consolidate the day centre provision in Wareham to run from Purbeck Connect as the hub, a better option would be to consider Wareham Plus as the location of the hub and consolidate the services from there – especially if the long term objective is to move to a purpose built space as part of the proposed Purbeck Gateway development.

I would like to try it, and I could pass on to all my very good friends at Wareham, how I would encourage them to try it.

Happy in Purbeck Connect. Gardening / cooking / computer / workshop

Yes, but need time to think what, or how to say

Q32 - Yes, depend on the activities

Q33 - Yes, depend on the activities

Meet and greet people with my help with any any problems with anything as usual

Not sure

I work for Wareham Plus and it would not be good for the Dementia People we support

Purbeck Connect – In Person Feedback

What are people telling us is working well?

Participants value the day centre's accessible location, hot meal provision, existing NHS partnerships, and strong relationships with care staff.

1. Accessibility & Location

- Close to town
- Accessibility is suitable

2. Food & Facilities

- Ability to have a hot meal
- Anglebury Court kitchen – providing hot meals
- Want to use swimming facilities

3. Partnerships & Relationships

- Already working with NHS services
- Good relationship with care staff

What are people telling us is not working well?

Feedback highlighted long-standing transport issues, underused facilities, staffing challenges, and a lack of activities and social opportunities, particularly in Wareham and at the Purbeck site.

1. Transport & Accessibility

- Transport has been an issue for the last 20 years
- Current activities rely on staff cars – barrier for people with mobility needs, wheelchairs
- Purbeck site not accessible, not safe for pedestrians, parking

2. Use of Space & Facilities

- Building is not used to its full potential. Upstairs not used at all
- No access to swimming
- No outdoor activities now

3. Staffing & Support

- Recruitment is a challenge in this area. Not enough staff.
- Mixing complexities, staffing ratios, 1:1, dealing with behaviours with this model. Noise & age mix.
- No Carers involvement / visits to Purbeck Connect

4. Activities & Social Opportunities

- Have asked for more things to do
- Nothing in Wareham to enable me to have a social life

What are the opportunities people are telling us we could exploit?

Participants see opportunities to adapt the space for growing demand, involve Carers more flexibly, and make better use of facilities as a shared community asset.

1. Growing Demand & Inclusion

- A lot more people are coming through transitions
- Involve Carers
- Need flexibility for Carers support – appointments / ad hoc

2. Use of Space & Facilities

- Use the kitchen for catering / baking sessions
- Building configuration could be set up to support this
- Raised beds / woodwork

3. Community Value

- Community asset 'we all can use'

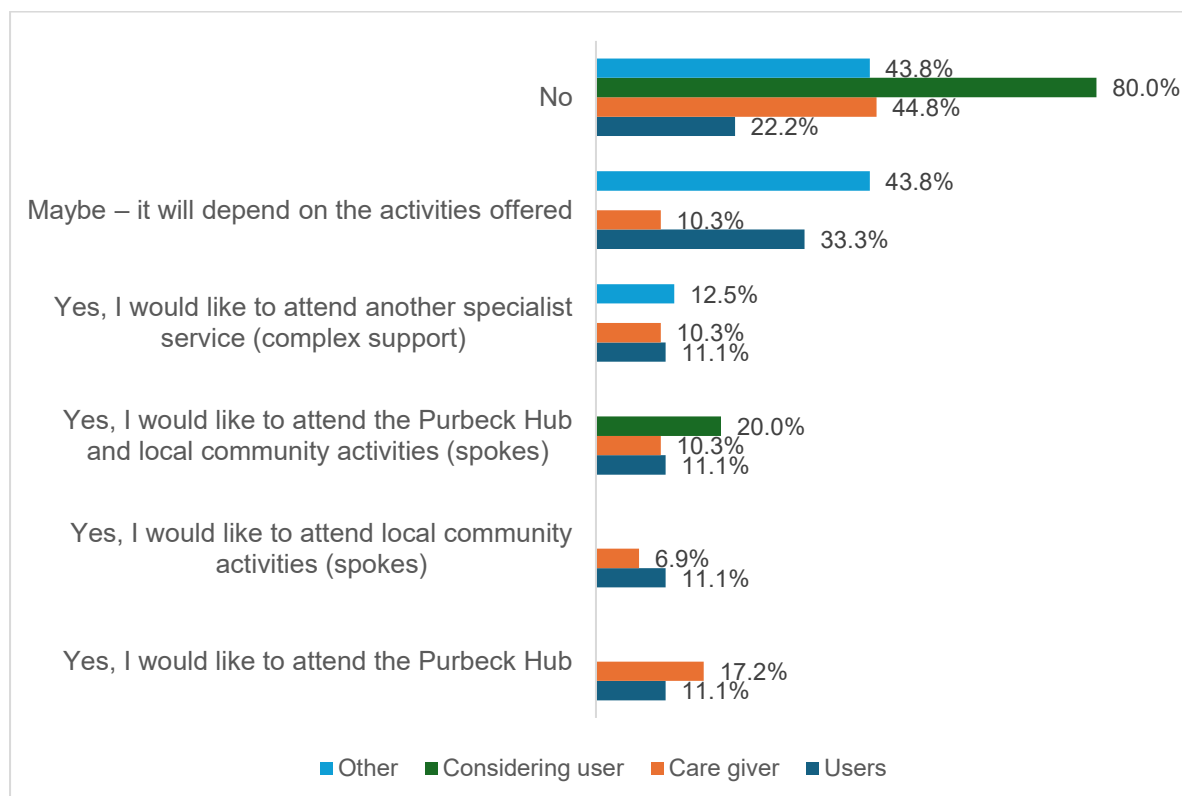
What potential solutions have people given?

- Improved transport could enable service to develop and offer more
- Change our licence for the transport and use it

Wareham Plus

Q. If the Wareham Plus day opportunity closes, would you consider attending a different hub/spoke?

Base: Online - Users (n-9); Care giver (n-29); Considering using (n-5); Other (n-16)



Responses to the potential closure of Wareham Plus varied across user groups. Among 'users', one-third (33.3%) said 'Maybe, it will depend on the activities offered' showing openness to alternatives if the offer is appealing.

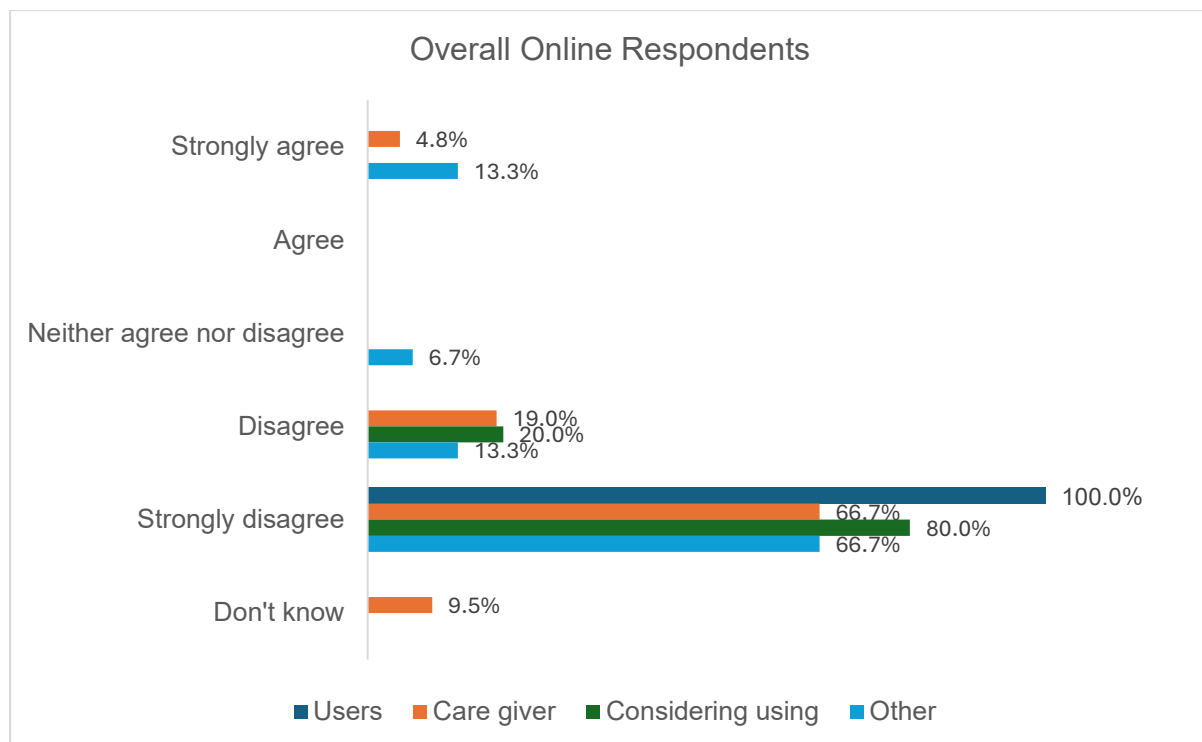
22.2% said 'No' while the remaining responses were evenly split (11.1% each) across the Purbeck Hub, local spokes, a combination of both, and specialist services, signifying a varied range of preferences.

'Caregivers' showed some openness to engagement opportunities. 17.2% confirmed they would attend the Purbeck Hub, demonstrating a committed group ready to participate. In addition, 10.3% selected 'Maybe', suggesting potential interest that could be nurtured with the right activities. 44.8% said they wouldn't consider attending a different hub/spoke.

Among those not currently using the service but considering it, openness to alternatives was lowest, with 80% rejecting other options and 20% expressing interest in a combined hub and spoke model. The 'other' group, which includes individuals not actively engaged with the service, showed more varied responses: 43.8% said 'No', another 43.8% said 'Maybe', and 12.5% indicated interest in specialist services.

Q. How much do you agree or disagree with the proposed offer for Wareham Plus?

Base: Online - Users (n-5); Care giver (n-21); Considering using (n-5); Other (n-15)



A small proportion of respondents expressed agreement with the proposed Wareham Plus offer, including 4.8% of caregivers and 13.3% of the 'other' group who strongly agreed, showing that there is at least some support for the proposal. Additionally, 9.5% of caregivers selected 'don't know', suggesting a degree of uncertainty that

could be addressed through clearer communication. However, overall responses were largely unfavourable across all groups.

Current service users unanimously strongly disagreed (100%) with the proposal, and caregivers also showed high levels of concern, with 66.7% strongly disagreeing and a further 19% disagreeing. Those considering using the service expressed similar opposition, with 100% either disagreeing or strongly disagreeing, indicating the proposal may not appeal to potential new users. The 'other' group had slightly more varied responses, but 66.7% still strongly disagreed, reinforcing the overall trend.

Q. Is there anything else you would like to tell us about the proposed changes to Wareham Plus?

Open text comments include both online and easy read responses.

Feedback on Wareham Plus shows strong support for retaining the current service, which is seen as meeting local needs and providing vital dementia support, respite, and continuity. Respondents value the location, dedicated staff, and hot meal provision, while expressing concern over misinformation in the consultation and the feasibility of travel. Some suggest expanding services, but many feel change is unnecessary.

Wareham Plus - User and Non-User comments	Total
Current service meets current need/no need to change	15
Important asset in the community	12
Current location is good	9
Dedicated staff can't be replaced by volunteers	7
Dementia support so important. Only one in the area	7
Continuity so important to users	5
Provides important respite	5
Problems listed are not issues/based on false information	5
Travel not feasible for all	4
Hot meal provision important	3
Spokes not suitable for all	2
Service could be expanded	2
Consultation information not clear / not clear to users	2
Centre allows people to stay at home longer, not in residential homes	1
How will people be transported from one activity to the next?	1
More people at the centre will create negative atmosphere for some	1
What the centre offers not considered	1
Purbeck not a suitable alternative	1
Other	3

Wareham Plus – In Person Feedback

What are people telling us is working well?

Feedback shows people value the day centre's central location, accessible facilities, vital services that support independence and safety, strong community links, and the dedication of staff.

1. Accessibility & Location

- People can walk here
- Building in a central location, close to town / shops / church / quay / flat access
- There is no problem with parking

2. Facilities & Services

- Centre enables individuals to remain at home for longer
- Safe haven for individuals and their Carers. Centre is a lifeline.
- Building allows safeguarding issues to be discussed
- Services located upstairs is ideal – can see people within an hour
- Sitting service invaluable
- Hot lunch provided which is invaluable
- ASC offices upstairs, sensory room, craft, kitchen

3. Community Links & Staff

- Links to Anglebury Court positive
- Links to community activities from this site – easy and cheap
- Staff are a great asset and help more than they appreciate

What are people telling us is not working well?

Participants raised concerns about long waiting times, limited transport options for those with mobility needs, and poor visibility and planning around community activities.

1. Access & Waiting Times

- Waited for 1 year for a place here
- Waited months for this place
- Long waiting list

2. Transport & Mobility

- Wheelchair accessible taxis are limited

3. Community Engagement & Activity Planning

- Weather will limit opportunities to access activities in the community
- Timetabling for access to community activities
- No one knows about it!

What are the opportunities people are telling us we could exploit?

- This centre could be used in the evenings and at weekends
- Building in a central location

What potential solutions have people given?

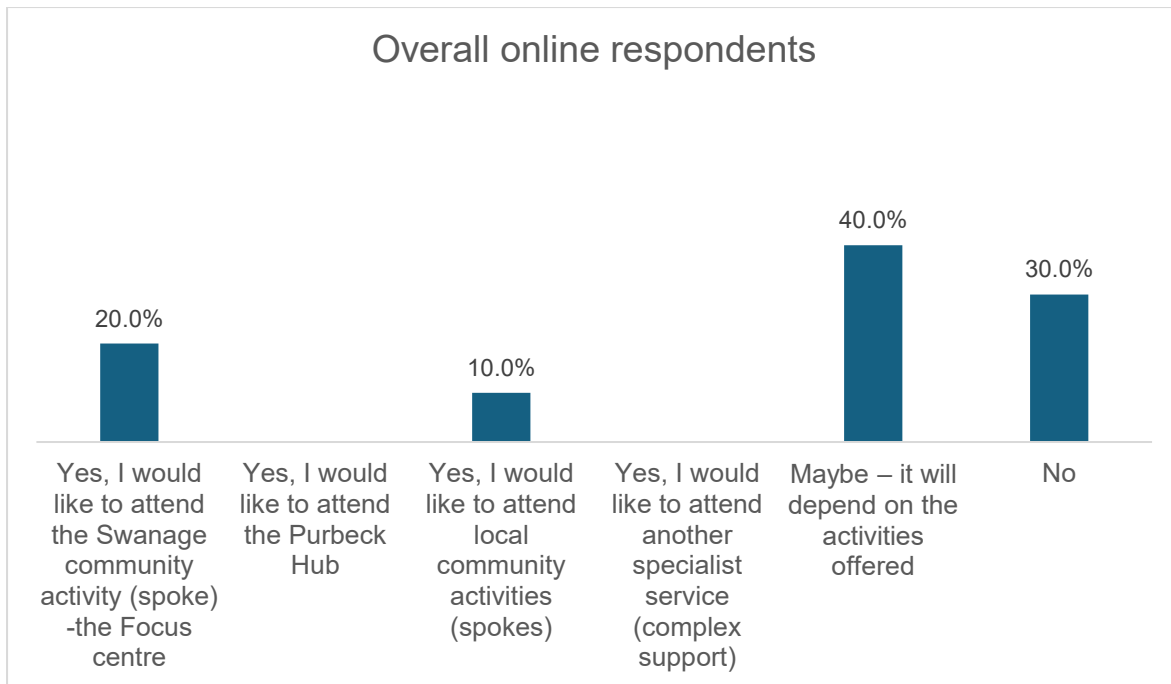
- Keep Older People and Learning Disability separate

Swanage Connect

Respondent numbers for Swanage Connect are small, which limits the ability to break down the data meaningfully across the four user groups and makes interpretation more challenging. As a result, the data has been analysed as a whole rather than by individual user groups to ensure a more useful and reliable understanding of the overall responses.

Q. If you currently attend Swanage Connect, the proposed model will provide you with the following options. Would you attend?

Base: Online (n-10)



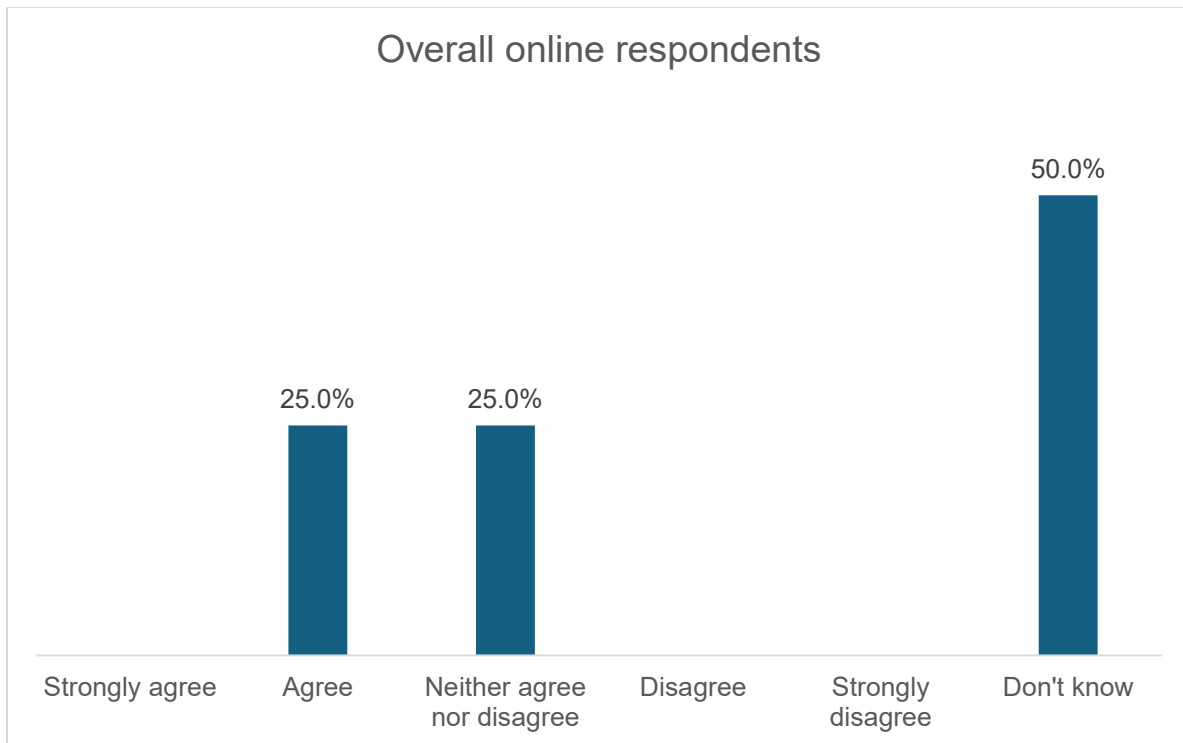
Responses from Swanage Connect attendees show mixed views on the proposed model.

The majority of respondents (40%) selected ‘Maybe – it will depend on the activities offered’, showing that many respondents are open to engaging with the new model but need more detail about what will be available. A further 20% of respondents expressed interest in attending the Swanage community activity, and 10% in other local spokes, showing that some participants are willing to consider alternative options within the proposed model.

However, 30% said they would not attend any of the new options and no respondents selected the Purbeck Hub or specialist services.

Q. How much do you agree or disagree with the proposed offer for Swanage Connect?

Base: Online (n=8)



Views on the proposed offer for Swanage Connect were generally neutral or uncertain.

While 25% of respondents agreed with the proposal, showing a quarter had some level of support, an equal proportion neither agreed nor disagreed which may reflect uncertainty or a lack of strong feelings about the proposal.

Half of respondents (50%) selected 'don't know', suggesting that many participants may need more information or clarity before forming an opinion.

No respondents expressed disagreement, which may suggest that while many are unsure, there is no strong opposition at this stage.

Q. Is there anything else you would like to tell us about the proposed changes to Swanage Connect?

Open text comments include both online and easy read responses.

Due to the low number of responses, the feedback has been presented verbatim.

Swanage Connect - User and Non-User comments

I can't really understand what you are proposing. Have you already made these changes anyway, as I've seen that there are changes to the Swanage Day Centre already, so why are you asking us?

Key aspect is communication with service users and awareness in the wider community as the population ages and others need to access services

I don't really know anything about the Swanage site.
--

As a social care professional working in the Purbeck Area, I feel the proposals regarding the Swanage Day Centre/Services are sensible and these appear to be a good way to provide a sustainable high quality service to those that need it in this area.
--

Not sure

Swanage Connect – In Person feedback

What are people telling us is working well?

1. Local Accessibility & Safety
 - People value having a local service—no need to travel far (e.g., Wareham is seen as too distant).
 - Being local feels safer medically and fosters a sense of community.
2. Smaller Group Settings
 - Smaller groups are seen as more effective
3. Respite Opportunities
 - The service provides respite
4. Positive Growth & Development
 - There's enthusiasm about seeing the service flourish and expand.
 - The hub is already established, and the upcoming café is generating excitement.

What are people telling us is not working well?

1. Space & Facilities
 - Limited space and lack of private areas for sensitive conversations.
 - Shared toilets with the public (especially when the café opens).
 - Accessible toilets need improvement.
 - Restrictions from the Development Trust (e.g. shared facilities).
2. Transport & Accessibility
 - Transport is a concern.

- Minibuses are underused and unavailable for service users.
3. Affordability & Service Value
- Rising costs without changes in service make regular use difficult.
4. Referral Pathways & Group Suitability
- Referral imbalance: mostly from GPs, few from Adult Social Care.
 - Staff confusion around referral processes.
 - Mixed age groups in sessions are not working well.

What are the opportunities people are telling us we could exploit?

- Café

What potential solutions have people given?

- Minibuses just sat there all day and can't be used – under Tricuro the contract was different and this could happen – worth exploring? (CD Staff)

Easy Read

Closed question data from all centres

Dorchester Connect

Q. If Dorchester Connect becomes the West Dorset Hub, would you go there?

Base: Easy read (n=4)

Option	Total	Percent
Yes	1	25.0%
No	2	50.0%
Depends on the activities	1	25.0%

Q. Would you think about doing community activities instead?

Base: Easy read (n=4)

Option	Total	Percent
Yes	1	25.0%
No	0	0.0%
Depends on the activities	3	75.0%

Q. The West Dorset Hub would be a place for groups and organisations to meet, do activities, and help people with their health and well-being. Is this a good idea?

Base: Easy read (n=4)

Option	Total	Percent
Yes	2	50.0%
No	0	0.0%
Not sure	2	50.0%

Bridport Connect

Q. If this happens, what would you do?

Base: Easy read (n-3)

Option	Total	Percent
Go to the West Dorset Hub	2	66.7%
Go to community activities	0	0.0%
A mix of both	0	0.0%
Use specialist services	0	0.0%
Not sure - it depends on the activities	1	33.3%
Stop using day services	0	0.0%

Q. Do you agree with our plans for Bridport Connect?

Base: Easy read (n-3)

Option	Total	Percent
Yes	1	33.3%
No	1	33.3%
Not sure	1	33.3%

North Dorset Locality

Blandford

Q. If Blandford Connect moves, what would you do?

Base: Easy read (n-1)

Option	Total	Percent
Go to the North Dorset Hub	0	0.0%
Go to community activities	0	0.0%
A mix of both	0	0.0%
Use specialist services	0	0.0%
Not sure - it depends on the activities	1	100.0%
Stop using day services	0	0.0%

Q. Do you agree with our plans for Blandford Connect?

Base: Easy read (n-1)

Option	Total	Percent
Yes	0	0.0%
No	0	0.0%
Not sure	1	100.0%

Stour Connect

Q. If Stour Connect becomes the North Dorset Hub, would you go there?

Base: Easy read (n-6)

Option	Total	Percent
Yes	2	33.3%
No	3	50.0%
Depends on the activities	1	16.7%

Q. Would you think about doing community activities instead?

Base: Easy read (n-6)

Option	Total	Percent
Yes	2	33.3%
No	3	50.0%
Depends on the activities	1	16.7%

Q. The North Dorset Hub would be a place for groups and organisations to meet, do activities, and help people with their health and well-being

Base: Easy read (n-6)

Option	Total	Percent
Yes	3	50.0%
No	2	33.3%
Not sure	1	16.7%

Shaftesbury

Q. If Shaftesbury Plus closed, what would you do?

Base: Easy read (n-2)

Option	Total	Percent
--------	-------	---------

Go to the North Dorset Hub	0	0.0%
Go to community activities	0	0.0%
A mix of both	0	0.0%
Use specialist services	0	0.0%
Not sure - it depends on the activities	1	50.0%
Stop using day services	1	50.0%

Q. Do you agree with our plans for Shaftesbury Plus?

Base: Easy read (n-6)

Option	Total	Percent
Yes	0	0.0%
No	1	50.0%
Not sure	1	50.0%

Sherborne

Q. If Sherborne Connect closes, what would you do?

Base: Easy read (n-2)

Option	Total	Percent
Go to the North Dorset Hub	0	0.0%
Go to community activities	0	0.0%
A mix of both	0	0.0%
Use specialist services	0	0.0%
Not sure - it depends on the activities	2	100.0%
Stop using day services	0	0.0%

Q. Do you agree with our plans for Sherborne Connect?

Base: Easy read (n-3)

Option	Total	Percent
Yes	0	0.0%
No	2	66.7%
Not sure	1	33.3%

Weymouth and Portland Locality

Weymouth Connect

Q. If Weymouth Connect becomes the Weymouth and Portland Hub, will you go there?

Base: Easy read (n-5)

Option	Total	Percent
Yes	5	100.0%
No	0	0.0%
Depends on the activities	0	0.0%

Q. Would you think about doing community activities instead?

Base: Easy read (n-5)

Option	Total	Percent
Yes	2	40.0%
No	2	40.0%
Depends on the activities	1	20.0%

Q. The Weymouth and Portland Hub would be a place for groups and organisations to meet, do activities, and help people with their health and well-being. Is this a good idea?

Base: Easy read (n-5)

Option	Total	Percent
Yes	4	80.0%
No	0	0.0%
Not sure	1	20.0%

East Dorset Locality

Ferndown Plus

Q. If Ferndown Plus closes, what would you do?

Base: Easy read (n-1)

Option	Total	Percent
--------	-------	---------

Go to the Verwood Hub	0	0.0%
Go to community activities	0	0.0%
A mix of both	0	0.0%
Use specialist services	0	0.0%
Not sure - it depends on the activities	1	100.0%
Stop using day services	0	0.0%

Q. Do you agree with our plans for Ferndown Plus?

Base: Easy read (n-1)

Option	Total	Percent
Yes	0	0.0%
No	1	100.0%
Not sure	0	0.0%

Verwood Connect

Q. If Verwood Connect becomes the East Dorset Hub, would you go there?

Base: Easy read (n-1)

Option	Total	Percent
Yes	0	0.0%
No	1	100.0%
Depends on the activities	0	0.0%

Q. Would you think about doing community activities instead?

Base: Easy read (n-1)

Option	Total	Percent
Yes	1	100.0%
No	0	0.0%
Depends on the activities	0	0.0%

Q. Is this a good idea?

Base: Easy read (n-1)

Option	Total	Percent
Yes	0	0.0%
No	0	0.0%
Not sure	1	100.0%

Purbeck Locality

Purbeck Connect

Q. If Purbeck Connect becomes the Purbeck Hub, would you go there?

Base: Easy read (n-8)

Option	Total	Percent
Yes	6	75.0%
No	2	25.0%
Depends on the activities	0	0.0%

Q. Would you think about doing community activities instead?

Base: Easy read (n-8)

Option	Total	Percent
Yes	4	50.0%
No	1	12.5%
Depends on the activities	3	37.5%

Q. The Purbeck Hub would be a place for groups and organisations to meet, do activities, and help people with their health and well-being. Is this a good idea?

Base: Easy read (n-8)

Option	Total	Percent
Yes	4	50.0%
No	2	25.0%
Not sure	2	25.0%

Wareham Plus

Q. If Wareham Plus closes, what would you do?

Base: Easy read (n-4)

Option	Total	Percent
Go to the Purbeck Hub	1	25.0%
Go to community activities	1	25.0%
A mix of both	1	25.0%
Use specialist services	0	0.0%

Not sure - it depends on the activities	2	50.0%
Stop using day services	2	50.0%

Q. Do you agree with our plans for Wareham Plus

Base: Easy read (n-3)

Option	Total	Percent
Yes	1	33.3%
No	2	66.7%
Not sure	0	0.0%

Swanage Connect

Q. If this happens, what would you do?

Base: Easy read (n-2)

Option	Total	Percent
Go to the Purbeck Hub	1	50.0%
Use community activities: Focus Centre	0	0.0%
A mix of both	1	50.0%
Use specialist services	0	0.0%
Not sure - it depends on the activities	1	50.0%
Stop using day services	0	0.0%

Q. Do you agree with our plans for Swanage Connect?

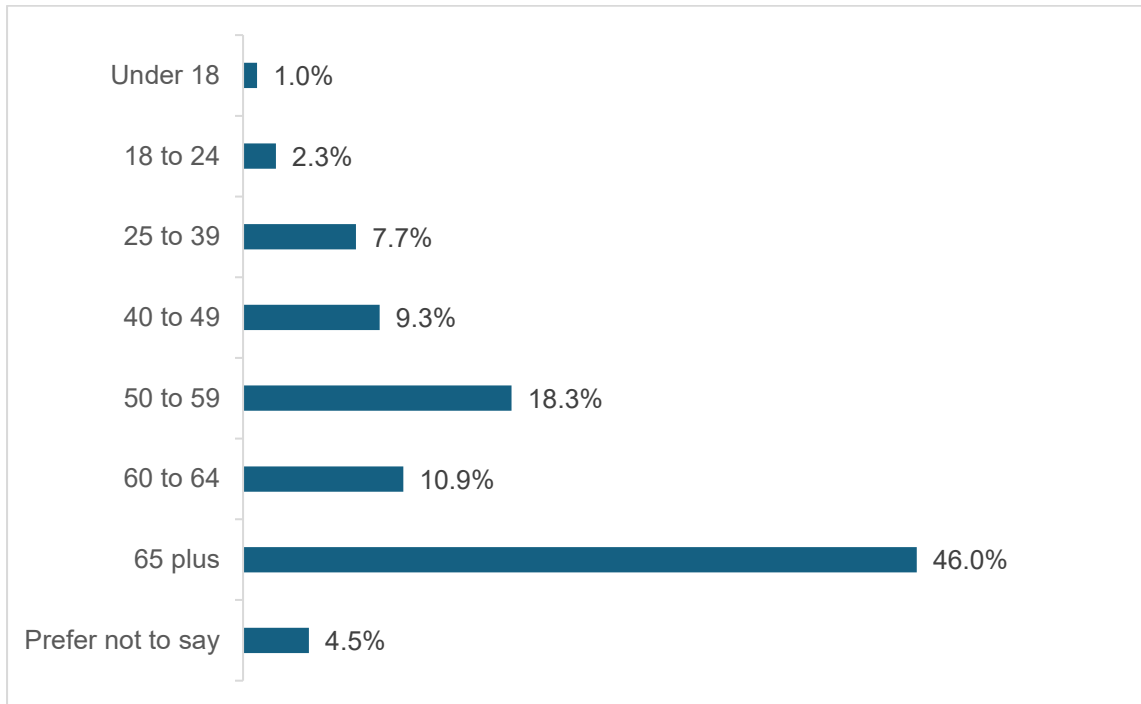
Base: Easy read (n-2)

Option	Total	Percent
Yes	0	0.0%
No	1	50.0%
Not sure	1	50.0%

Demographics

Q. Please select your age group

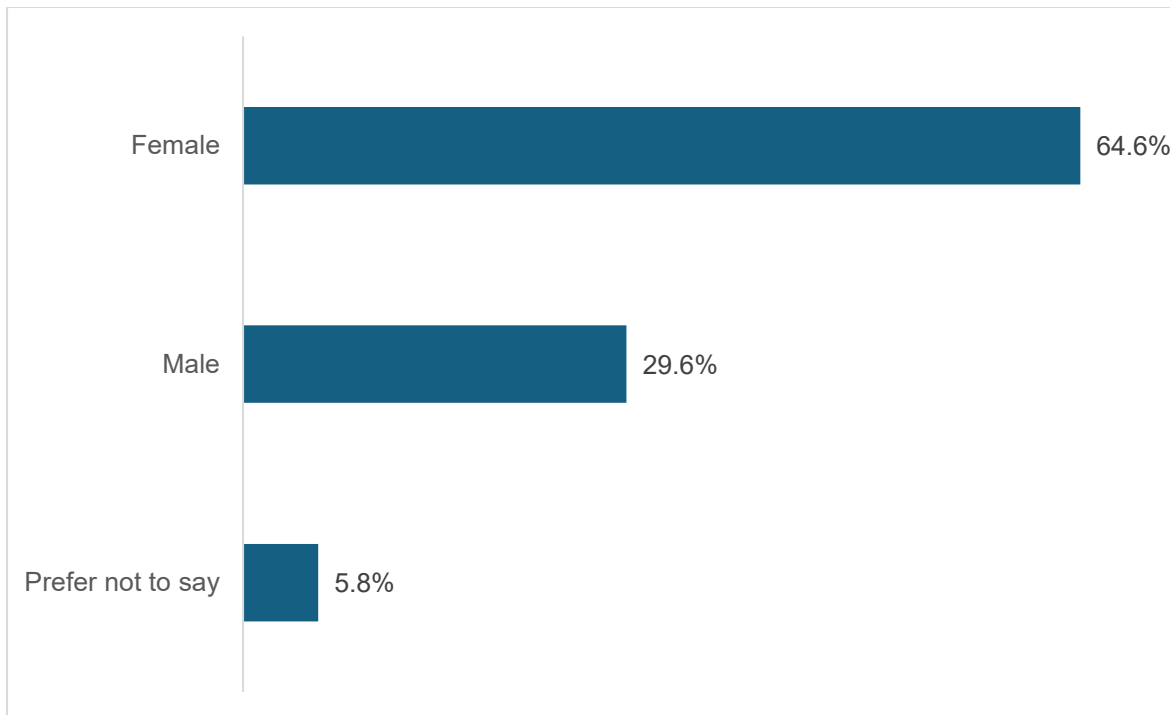
Base: Online (n-301), Easy Read (n-10)



Option	Total	Percent
Under 18	3	1.0%
18 to 24	7	2.3%
25 to 39	24	7.7%
40 to 49	29	9.3%
50 to 59	57	18.3%
60 to 64	34	10.9%
65 plus	143	46.0%
Prefer not to say	14	4.5%

Q. What is your sex?

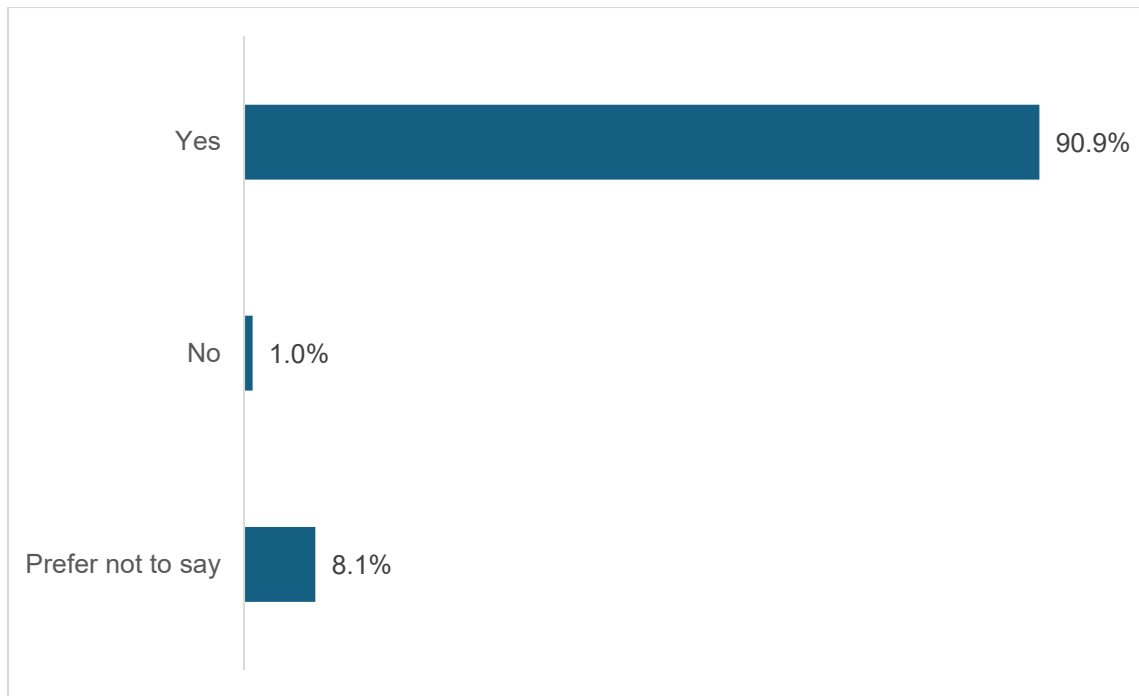
Base: Online (n-299), Easy Read (n-12)



Option	Total	Percent
Female	201	64.6%
Male	92	29.6%
Prefer not to say	18	5.8%

Q. Is the gender you identify with the same as your sex registered at birth?

Base: Online (n-296), Easy Read (n-11)

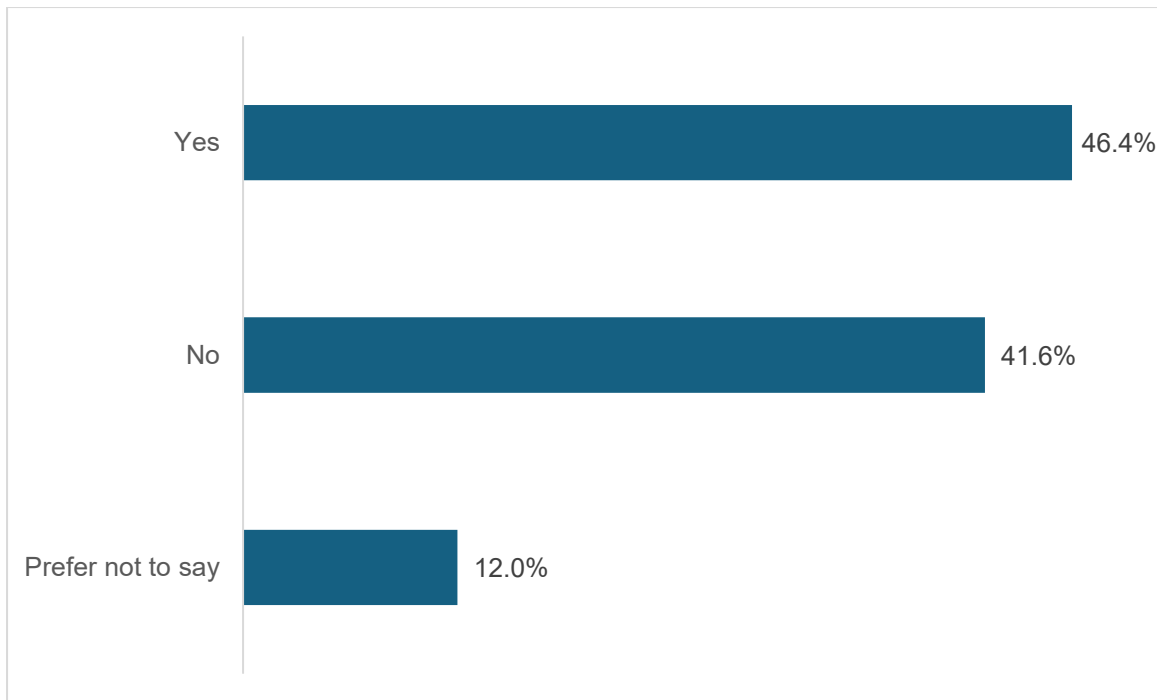


Option	Total	Percent
Yes	279	90.9%
No	3	1.0%
Prefer not to say	25	8.1%

Q. The Equality Act 2010 describes a person as disabled if they have a longstanding physical or mental condition that has lasted or is likely to last 12 months; and this condition has a substantial adverse effect on their ability to carry out normal day-to-day activities. People with some conditions (cancer, multiple sclerosis and HIV/AIDS for example) are considered to be disabled from the point that they are diagnosed.

Do you consider yourself to be disabled as set out in the Equality Act 2010?

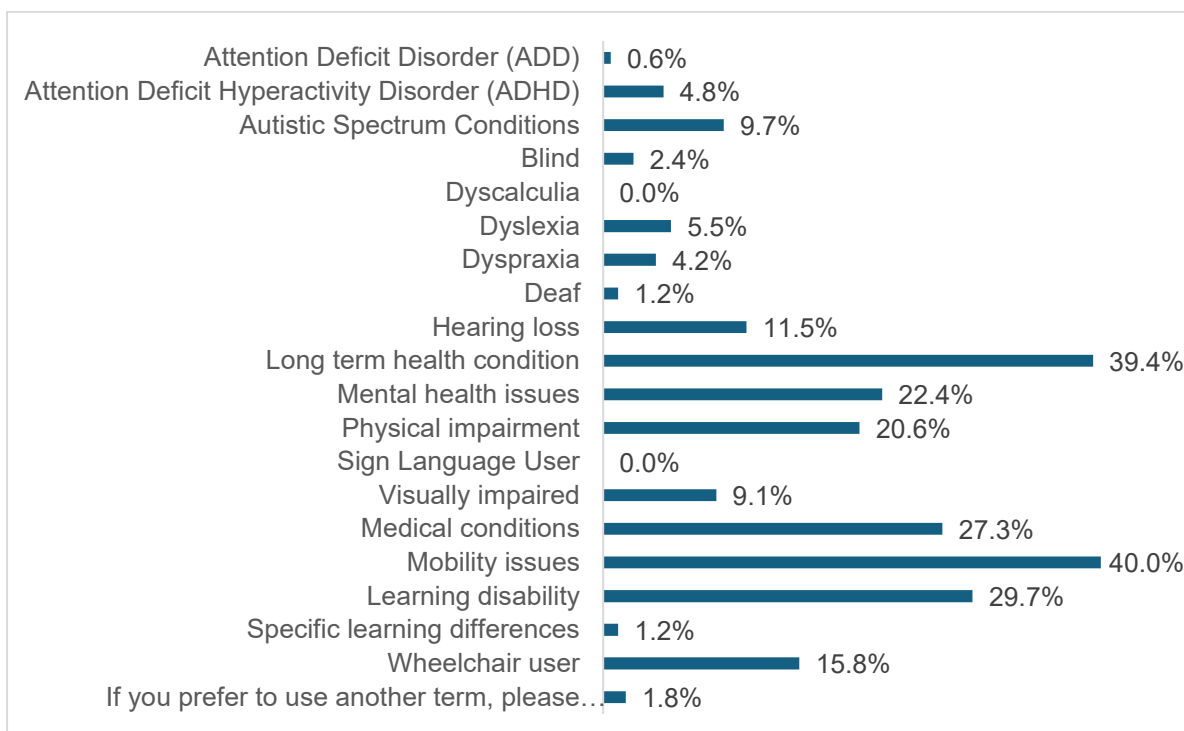
Base: Online (n-295), Easy Read (n-13)



Option	Total	Percent
Yes	143	46.4%
No	128	41.6%
Prefer not to say	37	12.0%

Q. If at the previous question you stated you consider yourself to have a disability, please state the type of disability which applies to you.

Base: Online (n-153), Easy Read (n-4)



Option	Total	Percent
Attention Deficit Disorder (ADD)	1	0.6%
Attention Deficit Hyperactivity Disorder (ADHD)	8	4.8%
Autistic Spectrum Conditions	16	9.7%
Blind	4	2.4%
Dyscalculia	0	0.0%
Dyslexia	9	5.5%
Dyspraxia	7	4.2%
Deaf	2	1.2%
Hearing loss	19	11.5%
Long term health condition	65	39.4%
Mental health issues	37	22.4%
Physical impairment	34	20.6%
Sign Language User	0	0.0%
Visually impaired	15	9.1%
Medical conditions	45	27.3%
Mobility issues	66	40.0%
Learning disability	49	29.7%
Specific learning differences	2	1.2%
Wheelchair user	26	15.8%
If you prefer to use another term, please write in the box below	3	1.8%

Other terms for disability types:

Survey format	Other disability type
Online	Dementia
Online	Rare genetic condition with no mental capacity
Online	Alzeimhers
Online	Dementia
Online	I cant see where you have included Dementia.
Online	Dementia
Online	Dementia
Online	The above criteria represent the needs of my mother (for whom I am responding).
Online	why is Dementia not on the list?
Online	Rett Syndrome
Online	I suffer with depression
Online	Dementia
Online	N/A
Online	Dementia
Online	Gulf war syndrome
Online	Epilepsy
Online	Alzheimer's Disease (father)
Online	Dementia

Online	I use a 4 wheeled walker - Osteoporosis. Use two hearing aids
Online	Heart failure
Online	Dementia
Easy Read	One leg
Easy Read	Heart failure, atrial fibrillation
Easy Read	Keens (knees)
Easy Read	Client has mobile disability issues